

CITY OF KISSIMMEE

FIRE DEPARTMENT

2025

ANNUAL REPORT

VALUES

K INDNESS	Treating **others** as we would want to be treated.
I NCLUSION	Making others feel **safe**, **accepted** and **respected**.
S UCCESS	Enjoying the fruits of **hard work**.
S KILLFULNESS	**Mastering** our craft.
I MPROVEMENT	Always working to get **better**.
M OTIVATION	Driving to meet our **goals**.
M INDFULNESS	**Understanding** where we come from and where we are heading.
E THICS	Always doing what is **right**.
E NTHUSIASM	**Passion** for our profession.

MISSION

To **PROTECT** life and property with a well equipped and highly trained team

VISION

To **SAVE** lives and build a safer community through exceptional service

"In the Finest Tradition - Courage, Compassion, and Community"



MESSAGE FROM THE CHIEF

It is my honor to present our Annual Report for 2025. As we reflect on the past year, I am filled with pride in our dedicated team of firefighters and administrative staff who continue to demonstrate an unwavering commitment to the safety and well-being of our community. Each call we respond to reflects our department's motto: Courage, Compassion, and Community.

In January, we received the completed staffing analysis from Emergency Services Consulting International (ESCI). This comprehensive study provided valuable insight into future staffing needs and evaluated several work schedule models, including 24/72 and Kelly Days, along with estimated costs. Based on this analysis, we consulted with a firm to develop a fire assessment. In April, we held a staffing study workshop with our City Commissioners to review the findings. In June, our Commissioners took a courageous and forward-thinking step by implementing a fire assessment, allowing us to begin the transition to a 24/72 work schedule. This change will significantly benefit the long-term health and wellness of our firefighters while greatly improving recruitment and retention. In October, we took the first steps toward implementation by hiring additional administrative and operational personnel. Our goal is to go live with the 24/72 schedule by mid-2026.

With the announcement of the upcoming 24/72 work schedule, we were also able to hire the additional personnel necessary to place a new engine into service. This marks the first additional apparatus added to our fleet since 2004. The new unit will help manage increasing call volume and reduce the workload on other responding apparatus.

We also took delivery of our new Heavy Rescue apparatus. Heavy Rescue 1 will replace Squad 11 and provide enhanced capabilities for technical rescue operations. This unit is expected to be operational in early 2026.

In 2025, we went live with Lexipol, which formatted all departmental Standard Operating Guidelines (SOGs) and policies. This transition allows us to better maintain and track our policies while ensuring they remain current through periodic legal reviews and aligned with best practices.

Additionally, we fully implemented the Phoenix G2 state-of-the-art station alerting system. This automated system is designed to improve response times and enhance firefighter safety by allowing multiple calls to be dispatched simultaneously, saving critical seconds during emergencies. For our residents, this means faster responses; for our firefighters, it improves communication, reduces stress, and minimizes disruptions to rest.

The prototype design for future fire stations was completed, and a construction firm was selected to relocate Station 12 and build the new Station 15. While we had anticipated breaking ground on Station 12 in the fourth quarter of this year, permitting delays postponed the project. We are now scheduled to break ground in February 2026, with Station 15 to follow a few months later. Station 12 will be relocated off Mill Slough Road, just east of Mill Run Boulevard and the park. Station 15 will be constructed at Mark Durbin Park in the Lakeside Estates area.

We also opened a new training pavilion at the Public Safety Training Center (PSTC). This pavilion features a large shade structure that allows firefighters to conduct training critiques while rehabilitating from demanding simulated training scenarios. It also includes a stand-alone decontamination building with showers, designed to help remove potentially harmful contaminants following live-fire training.

Community engagement remains a cornerstone of our mission. Throughout the year, we conducted numerous educational outreach programs, providing fire safety education to schools and community groups. We hosted two highly successful open houses, strengthening relationships with residents and promoting fire safety awareness. We also held our first car seat safety event, during which certified Child Passenger Safety Technicians inspected and educated caregivers on the proper installation of 26 car seats. Additionally, 16 new car seats were provided to families in need through a Walmart Spark Grant. Child passenger safety has been identified as one of the top risks in our community.

As part of our Smoke Alarm Program, firefighters visited more than 600 homes, tested existing smoke alarms, and installed nearly 200 new alarms.

2025 was an exceptionally busy and productive year. I extend my heartfelt gratitude to the men and women of our department for their dedication, professionalism, and unwavering support of one another in challenging situations. I also thank our community for its continued trust and support, which empowers us to serve effectively.

As we move forward into 2026, we remain committed to serving our community with integrity and excellence. Together, we will continue building a safer tomorrow.

Kissimmee Fire Chief, Jim Walls



ISO VS ACCREDITATION

The Insurance Services Office (ISO) Public Protection Classification rating and Accreditation through the Center for Public Safety Excellence (CPSE/CFAI) are often mentioned together, but they represent two very different measures of a fire department's performance. An ISO Class 1 rating is a risk-reduction score used primarily by the insurance industry to evaluate a community's fire protection capabilities. It focuses heavily on measurable resources such as water supply, fire department staffing and deployment, equipment, response times, training hours, communications, and community risk reduction efforts. Achieving Class 1 places a department in the top tier nationally and may contribute to lower insurance premiums for residents and businesses.

In contrast, CFAI accreditation is a voluntary, comprehensive evaluation of an entire organization's operations, management, culture, and commitment to continuous improvement. Rather than just measuring capacity, accreditation examines strategic planning, leadership, community engagement, health and safety programs, internal processes, long-term sustainability, and how well the department identifies and reduces community risk over time. While ISO looks at what resources a department has, accreditation looks at how well those resources are managed and how effectively the department serves its community. A department can be ISO 1 without being accredited, accredited without being ISO 1, or — in the case of elite agencies like the City of Kissimmee Fire Department — hold both, which demonstrates exceptional operational readiness and organizational excellence.

INTO THE FUTURE



RENDERINGS OF NEW STATION 12 & 15



NEW HEAVY RESCUE



NEW DRONES



AFTER EXTENSIVE RESEARCH, IT WAS FOUND THAT THE DEPARTMENT EXISTED IN 1899, SO THE KFD LOGO WILL BE ADJUSTED TO SHOW 1899 INSTEAD OF 1909




155




FIRE STATION NO






KISSIMMEE
FIRE
DEPARTMENT
In the Finest Tradition

2025 ACCOMPLISHMENTS

- Partnered with the Pawfection Therapy Dogs!
- Presented the colors at the Center for Public Safety Excellence conference opening ceremony.
- Added ultrasound technology to our safety vehicle, which allows our providers to make more accurate decisions during trauma, cardiac arrests, and other critical situations (first in Central Florida)! Thank you, UCF and HCA Osceola Hospital, for helping with this training!
- Recognized as the fifth fire department in Florida to achieve Gold Level status in the Florida Prehospital Pediatric Readiness Certification.
- 19 Kissimmee firefighters participated in the 9/11 Memorial Stair Climb at our Public Safety Training Center. We will never forget!
- Taught hands-only CPR and the proper use of a fire extinguisher at the Senior Safety & Wellness Day at the MedFlorida Wellness Center.
- Opened our new training pavilion (10/16/25).
- Participated in the Florida Fallen Firefighter Memorial (KFD Honor Guard).
- Hosted the Florida Antique Apparatus Brigade.
- Completed the reformatting and revisions of all fire department policies in the new Lexipol platform.
- Expanded the use of FirstWatch for detailed fire and rescue statistics and trends.
- Hired CORE Construction Company to build the new station's 12 and 15.
- Took possession of a rescue, new engine, heavy rescue, and self-launching drones.
- Held fire station open houses at Stations 14 and 12.
- Celebrated National First Responder Day in October. Members participated in basketball games against Orlando police officers and Osceola corrections officers.
- Celebrated National Fire Prevention Week in October, visiting over 600 homes and installing almost 200 smoke alarms.
- Displayed the large US Flag at the Law Enforcement Memorial.
- Displayed the large US Flag for the escorted Vietnam "Wall that Heals" trailer.
- Completed a state-of-the-art station alerting system at all the fire stations.
- Crews joined KPD in the National Night-Out program.
- Hosted the Kissimmee School of Government.
- Hired an EMS QA/QI Specialist.
- Participated in Back-to-School Safety Program on the 1st day of school.
- Held a Push Back Ceremony for Engine 11, which was added to the front-line fleet. Tower 11 was moved to Station 14 and is now Tower 1.
- Attended a First Responder Appreciation Luncheon at Thacker Elementary School (staff and crews).
- The department has received approval to renumber the stations to Stations 1, 2, 3, 4, and eventually 5.
- The City Commission adopted an annual fire assessment. This will allow the department to transition to the 24/72 work schedule, which will start by October 2026. Hired 21 new firefighters so far for the new schedule.

PERSONNEL ACHIEVEMENTS

Firefighters who received Full Paramedic Status

Firefighter Josh Tyrrell
Firefighter Brandon Petersen
Firefighter Eleanor "Ellie" McDaniel
Firefighter Derick Ferreira
Firefighter Lauren Diver
Firefighter Scott Watson

Firefighters who received Bachelor's Degrees

Jamie Steffen
Jacob Hunter

Firefighters who received Associate's degrees

Michelle Muckerman
Michael Taylor

Recognitions

Battalion Chief Steve Gonnella was honored as the Elk's Club Firefighter of the Year.

Engineer Bryan Benson was honored as the Firefighter of the Year by the Knights of Columbus.

Lt Jeff Booher, along with six other Central Florida firefighters, was honored for his outstanding service by Congressman Darren Soto. His biography was read into the congressional record.

Yary Nunez, John Rooney, and Chris Alessandri were chosen as City of Kissimmee Employees of the Month for January, August, and October, respectively.

Our KFD basketball team, with Engineer Steven Cole, Firefighter Gabriel Ramos, Firefighter Preston Archie, Firefighter Sterling Shippy, Firefighter Wyatt Calderon, Firefighter Brett Mazo, and Firefighter Jericho Watkins, competed against other public safety agencies at the Silver Spurs Arena.

Lieutenant Chad Lawson and his wife, Savanna, celebrated the birth of their son, Clayton Wade Lawson, on May 10th. He weighed 7 lbs. 5 oz. and was 19.5" long!

Lt. Ben O'Neal, Lt. Matt Petrasko, Engineer Brad Ellig, Firefighter Joshua Clark, Firefighter Ryan Schaeffer, and Firefighter Gaige Harris were reunited with a cardiac arrest survivor whose recovery was aided by the crews' quick recognition and life-saving care.

The department continued its tradition of celebrating its retirees with monthly luncheons.

Engineer David Losey, Firefighter Brandon Moore, and Firefighter Jean Charles completed Honor Guard training at Florida State Fire College and are now active members of the department's Honor Guard.

Fire Inspector Supervisor Chris Alessandri (Development Services) was selected as Employee of the Year

RETIREES, PROMOTIONS, NEW HIRES & RESIGNATIONS

IN MEMORIAM

LIEUTENANT BEN JEFFERY



May his memory live on, in our fire service family

RETIREE



FRANK BACHMAN 2/4/25

PROMOTIONS



Lieutenant Kris Klemm
to Battalion Chief of Training



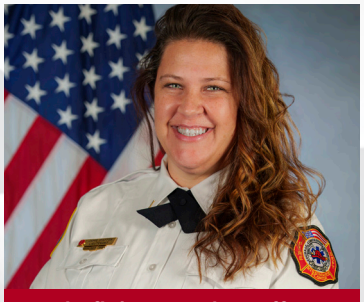
Firefighter Fernando Almeida
to Lieutenant



Engineer Taylor Bruno
to Lieutenant



Engineer Justin Greenhill
to Lieutenant



Firefighter Jamie Steffen
to Lieutenant



Engineer Ian Wooten
to Lieutenant



Firefighter David Losey
to Engineer



Firefighter Paul “Bo” Love
to Engineer



Firefighter Isaiah Radford
to Engineer



Firefighter Kenneth Tighe
to Engineer

NEW HIRES



Admin Assistant II
Yary Nunez



EMS QA/QI Specialist
Ted Joubert



Logistics Coordinator
Carmen Cantres



Logistics Coordinator
Lydia Cortez



Firefighter
Nelson Alvarez



Firefighter
Laedan Yeye Bile



Firefighter
Craig Bronson



Firefighter
Jackson Campbell



Firefighter
Robert Creager



Firefighter
Ryan Dennington



Firefighter
Daniel Debrecht



Firefighter
Lauren Diver



Firefighter
Otto Drozd



Firefighter
Cameron Green



Firefighter
Anthony D. Gonzalez



Firefighter *(Rehire)*
Anthony Gonzalez



Firefighter
William Kaylor



Firefighter
Griffin Woodall



Firefighter
Logan Wade



Firefighter
Ryan Womble



Firefighter
Michael Perceval



Firefighter
Teddy McCall



Firefighter *(Rehire)*
Steven Maciel



Firefighter
Luis Morales



Firefighter
Joshua Nelson



Firefighter
Brandon Olson



Firefighter
Matthew Roberts



Firefighter *(Rehire)*
Niesha Rucci



Firefighter
Sergio Sandoval

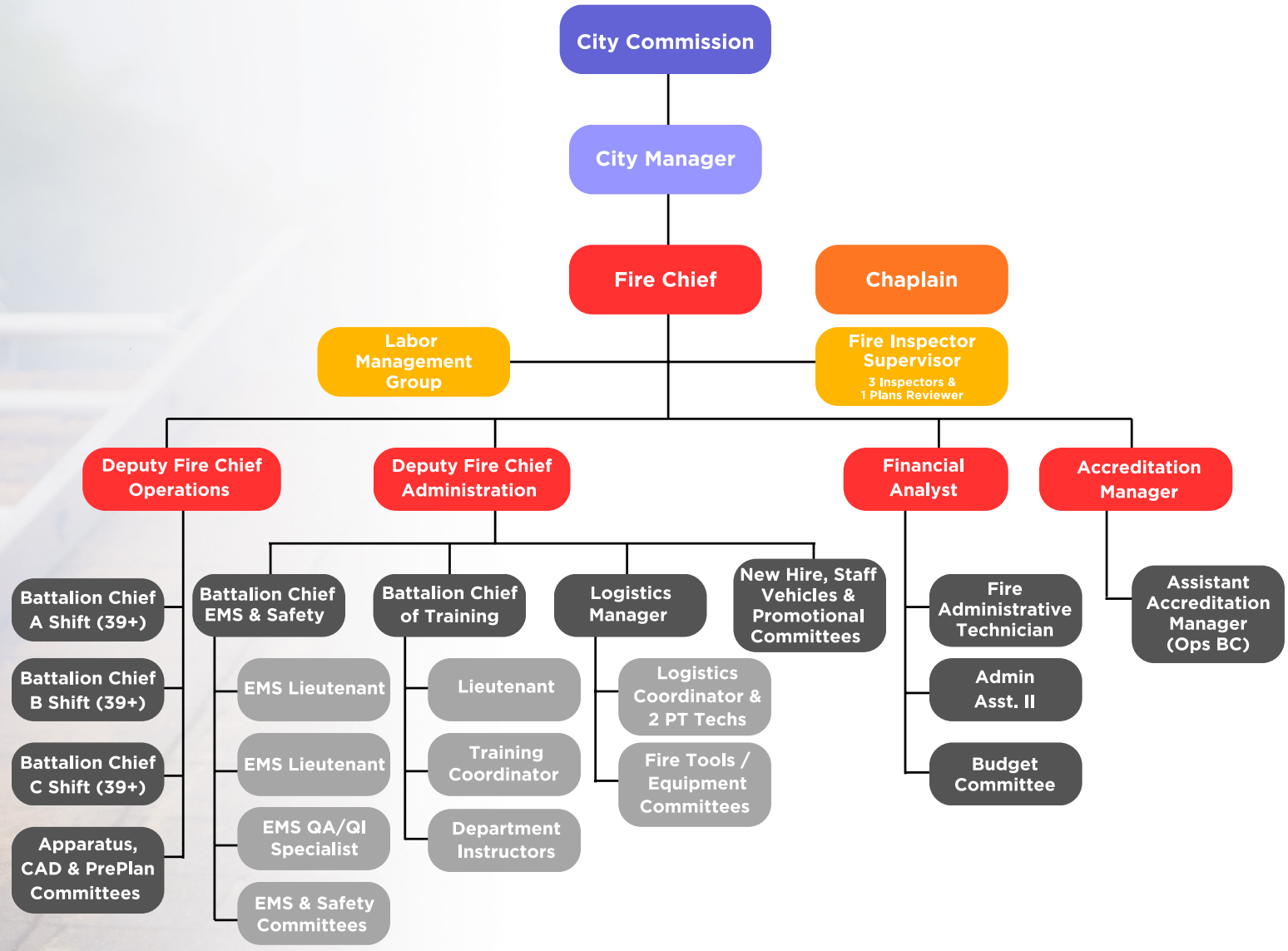
RESIGNATIONS

Firefighter Jakob Bush Firefighter Mason Harry Firefighter Brett Mazo


Dräger

CITY OF KISSIMMEE FIRE DEPT

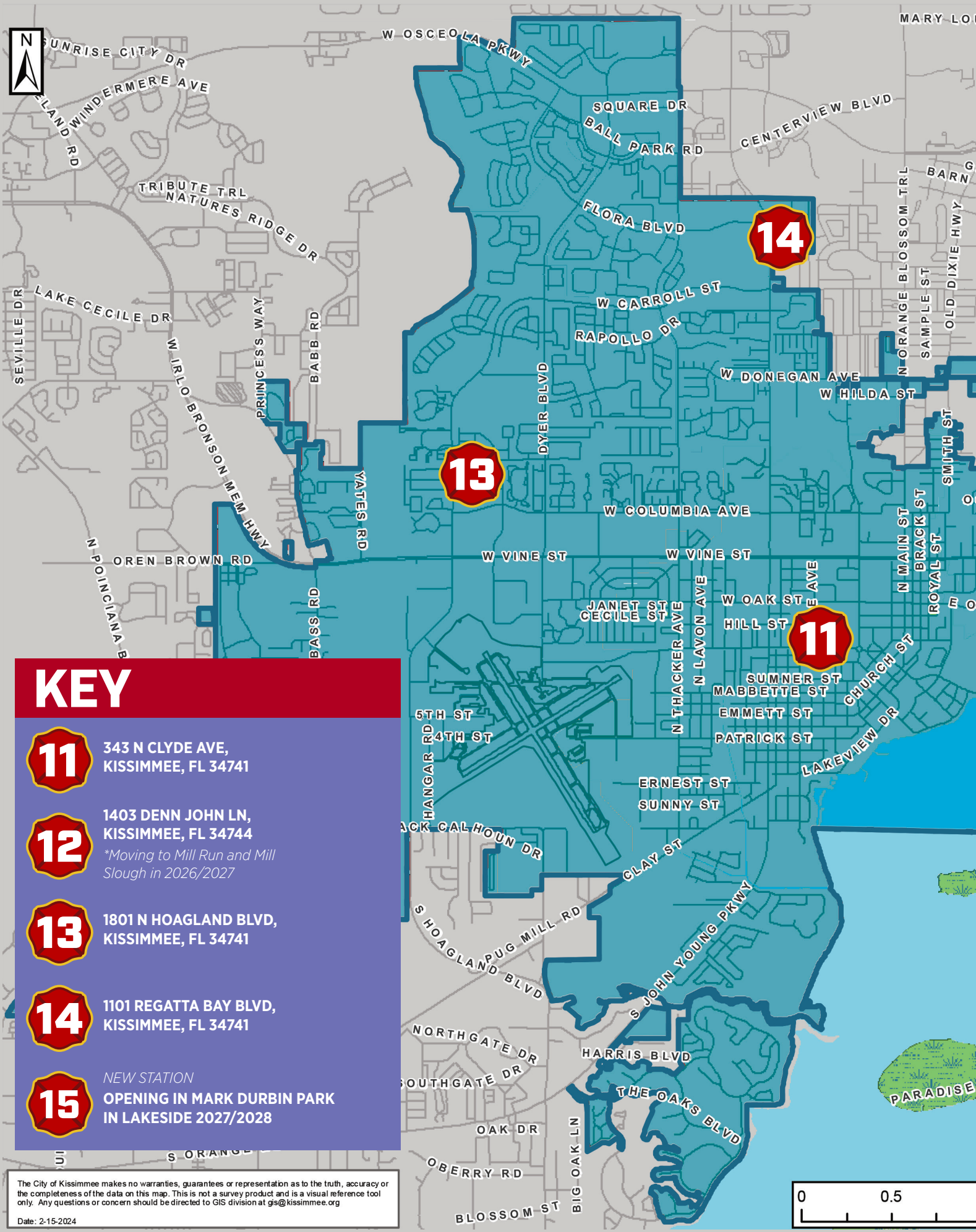
ORGANIZATIONAL CHART



Uniformed Firefighters: 131

Non-Uniformed Staff: 10

Volunteer Chaplain: 1



KEY

11 343 N CLYDE AVE, KISSIMMEE, FL 34741

12 1403 DENN JOHN LN, KISSIMMEE, FL 34744
**Moving to Mill Run and Mill Slough in 2026/2027*

13 1801 N HOAGLAND BLVD, KISSIMMEE, FL 34741

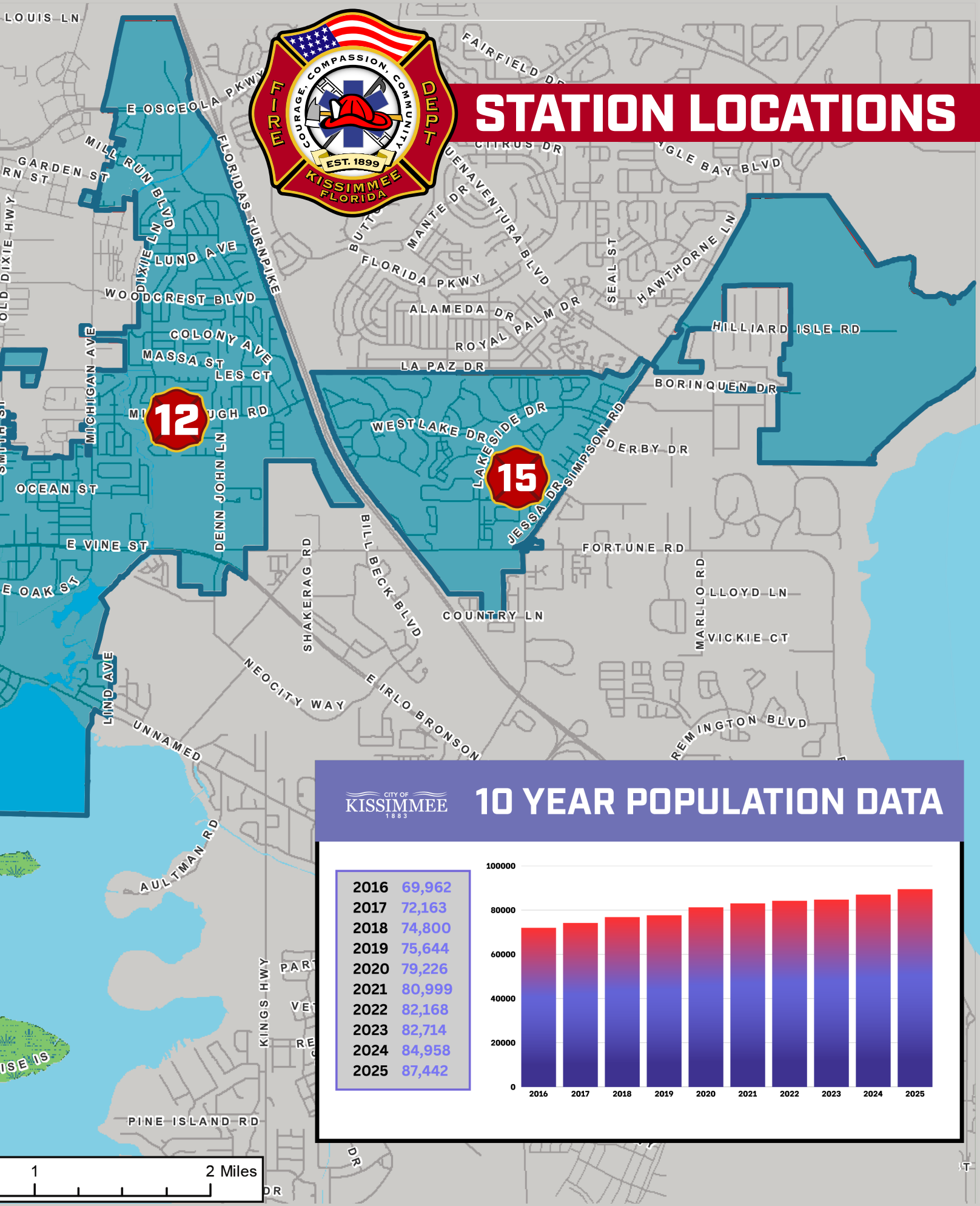
14 1101 REGATTA BAY BLVD, KISSIMMEE, FL 34741

15 *NEW STATION*
OPENING IN MARK DURBIN PARK IN LAKESIDE 2027/2028

The City of Kissimmee makes no warranties, guarantees or representation as to the truth, accuracy or the completeness of the data on this map. This is not a survey product and is a visual reference tool only. Any questions or concern should be directed to GIS division at gis@kissimmee.org

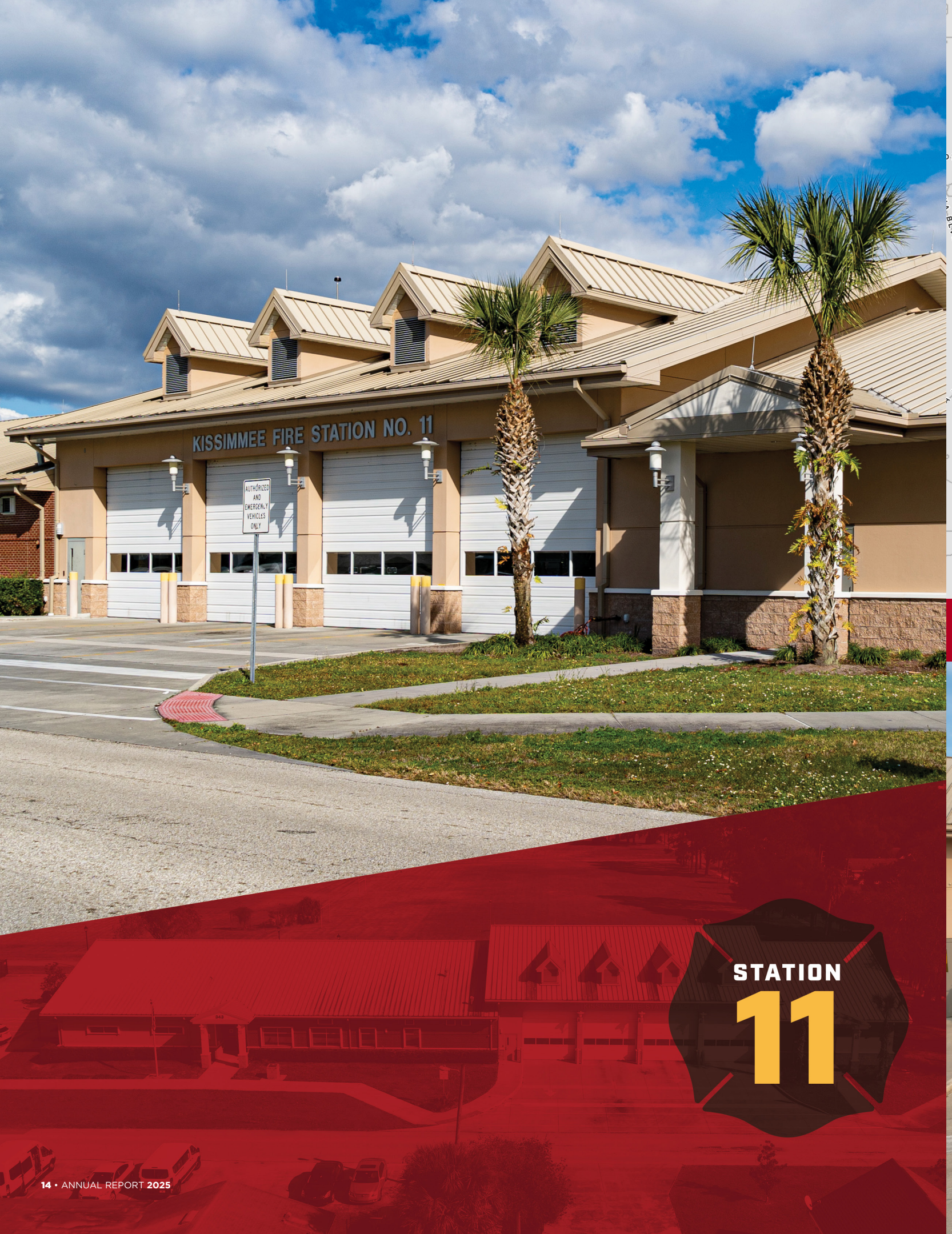
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STATION LOCATIONS

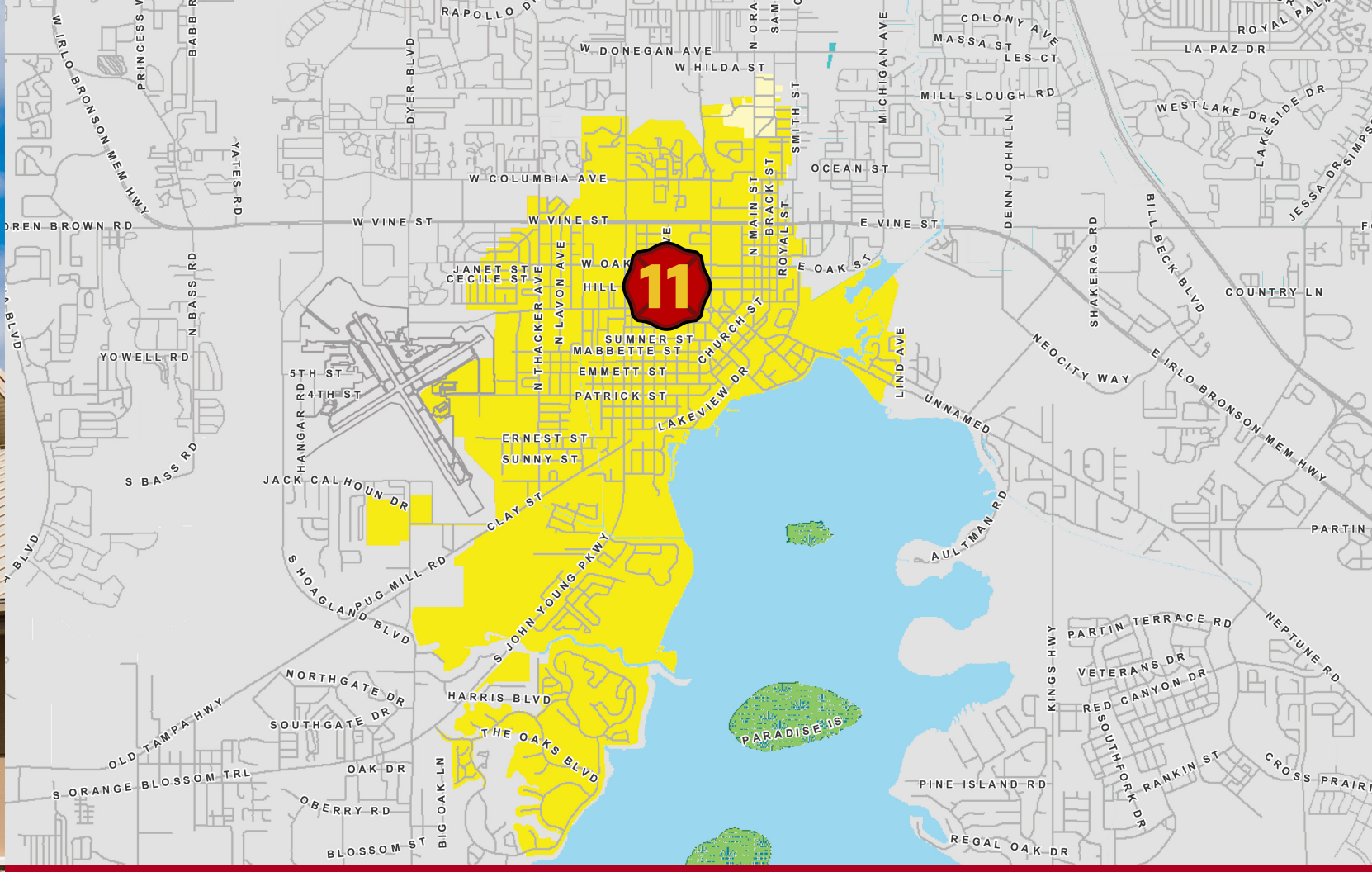


10 YEAR POPULATION DATA

2016	69,962
2017	72,163
2018	74,800
2019	75,644
2020	79,226
2021	80,999
2022	82,168
2023	82,714
2024	84,958
2025	87,442


KISSIMMEE FIRE STATION NO. 11
AUTHORIZED AND EMERGENCY VEHICLES ONLY

STATION 11

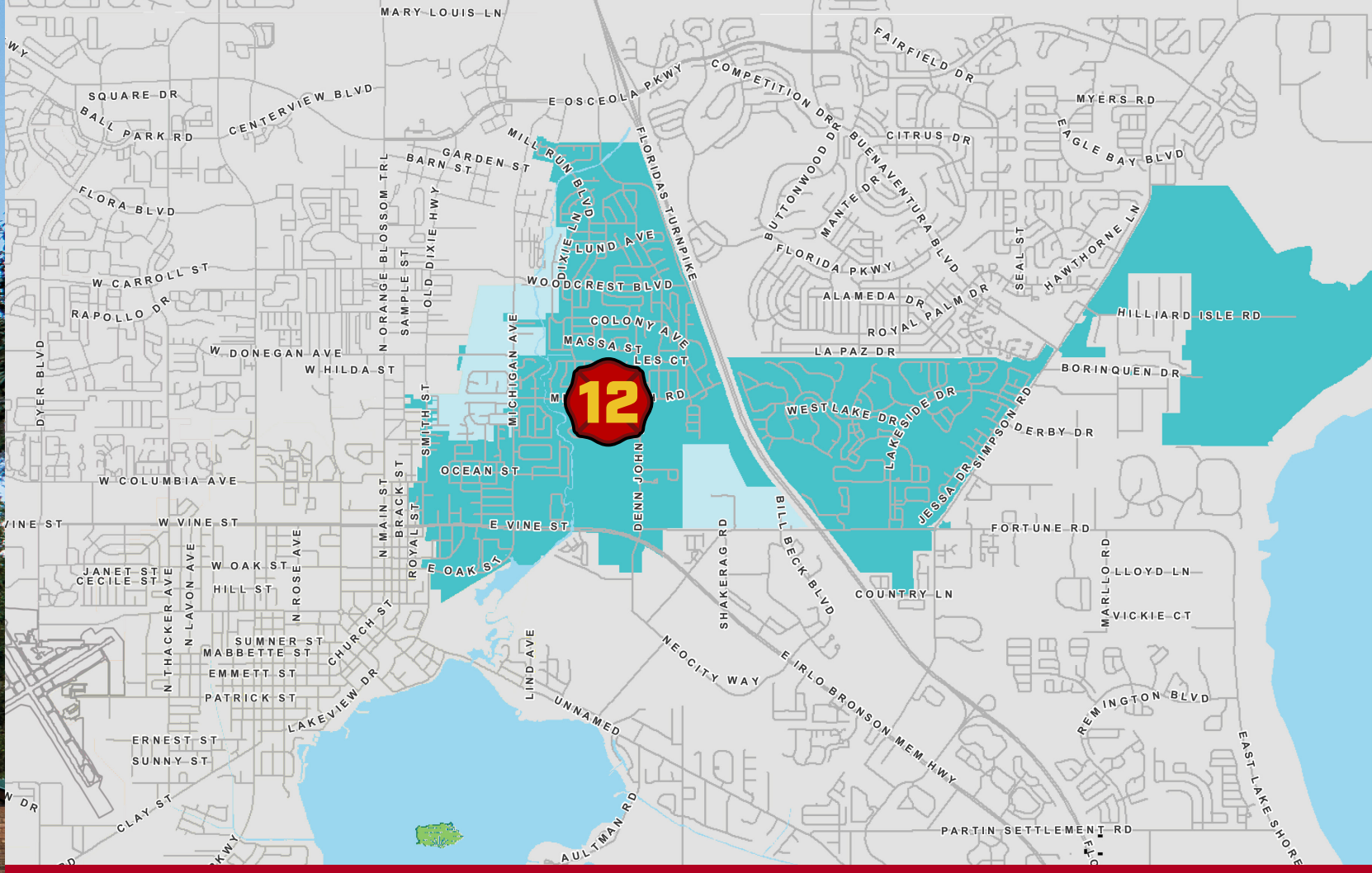


RESPONSE AREA





STATION 12

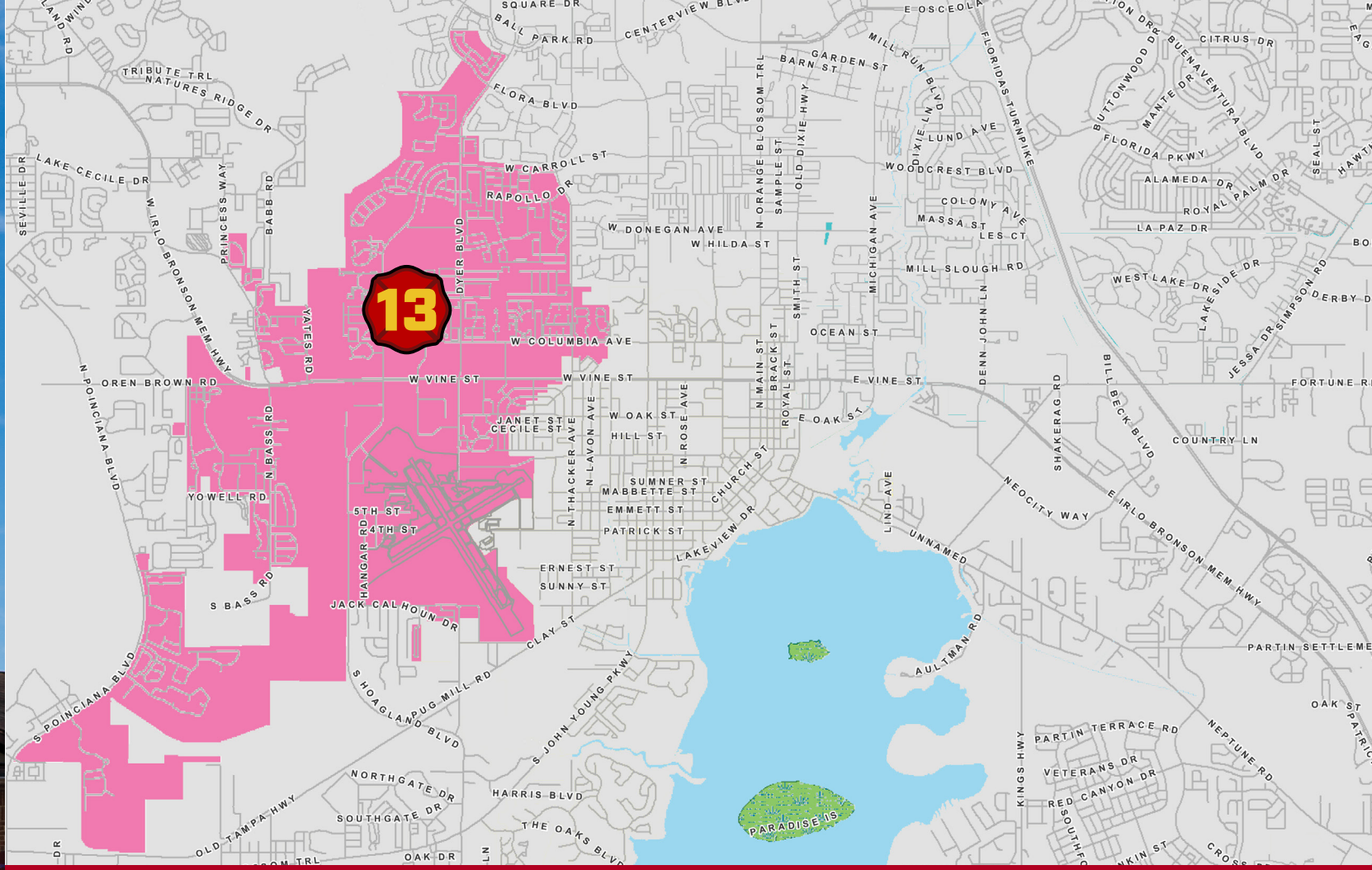


RESPONSE AREA




CITY OF KISSIMMEE FIRE STATION NO. 13
Larry E. Brown Memorial Fire Station
1601

STATION 13

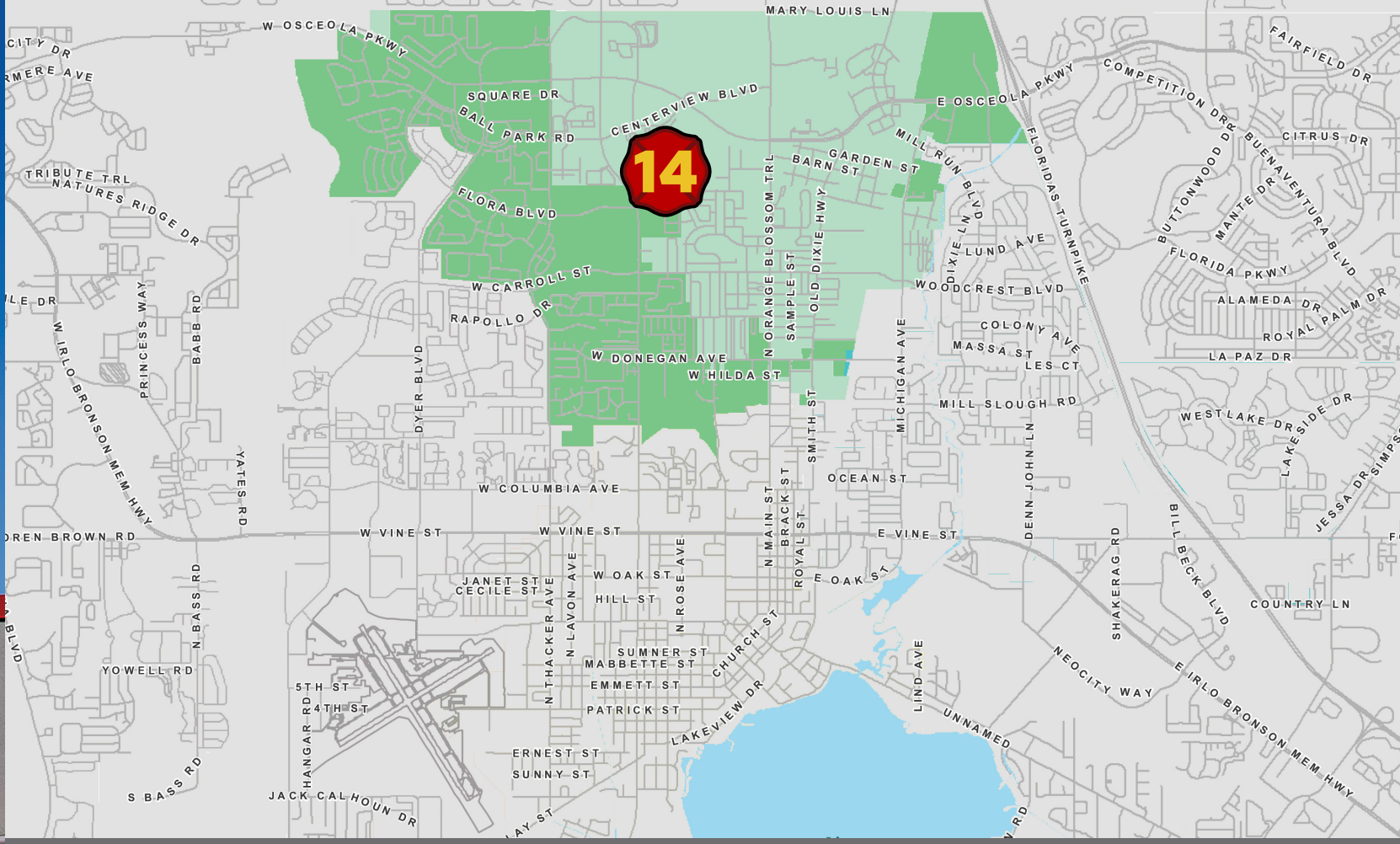


RESPONSE AREA




KISSIMMEE FIRE DEPARTMENT
1101
14
KISSIMMEE FIRE DEPARTMENT

STATION 14



NOTE: THE LIGHT GREEN AREA IS THE OSCEOLA COUNTY CONTRACT AREA

RESPONSE AREA



2025 DEPARTMENT DATA



ANNUAL BUDGET PG 27

CALLS/RESPONSE TIME PG 29

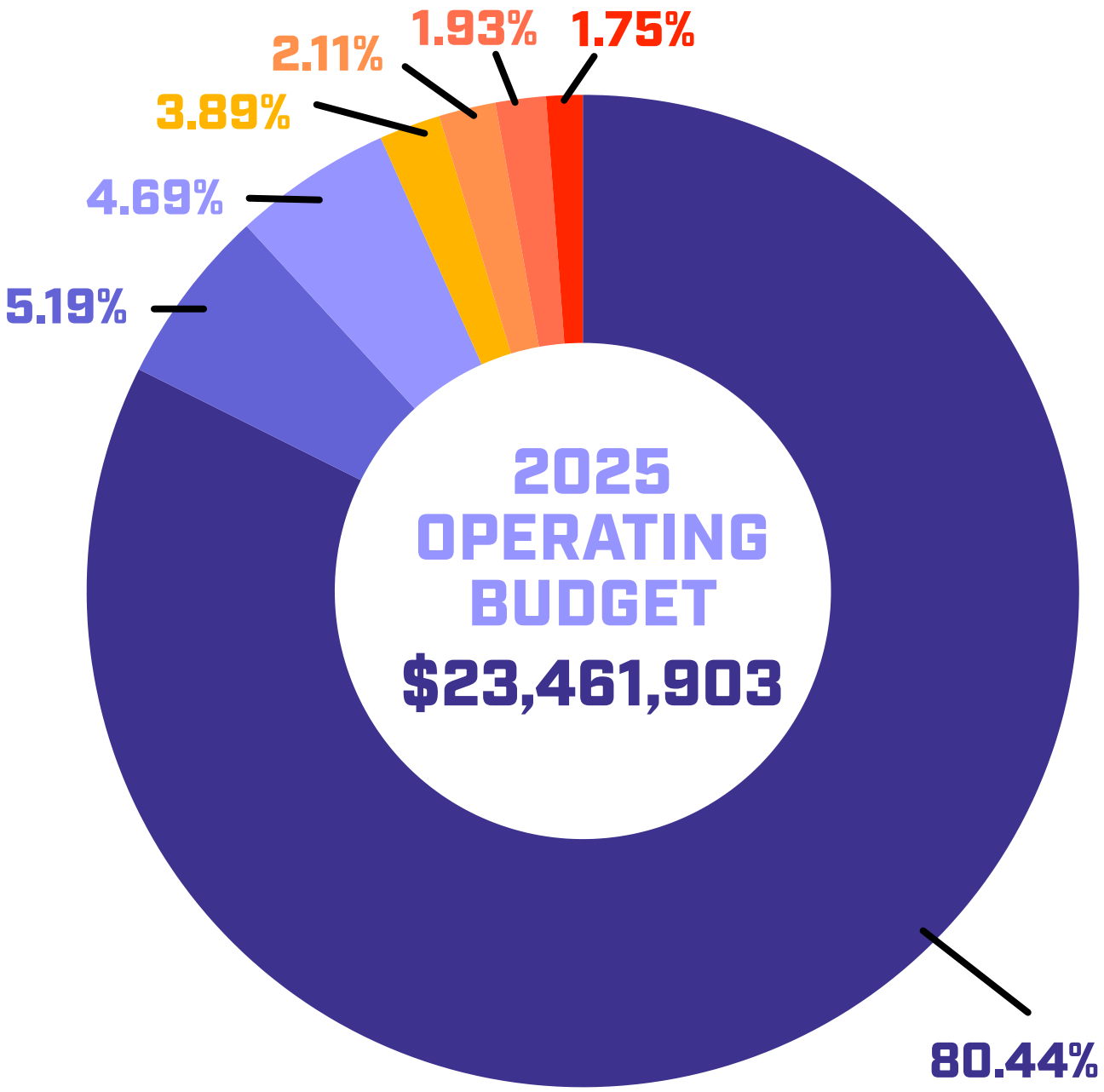
RESPONSE PERFORMANCE PG 31

EMERGENCY MEDICAL SERVICES PG 35

FIRE PREVENTION & RISK MANAGEMENT PG 39

PUBLIC EDUCATION PG 42

TRAINING PG 44



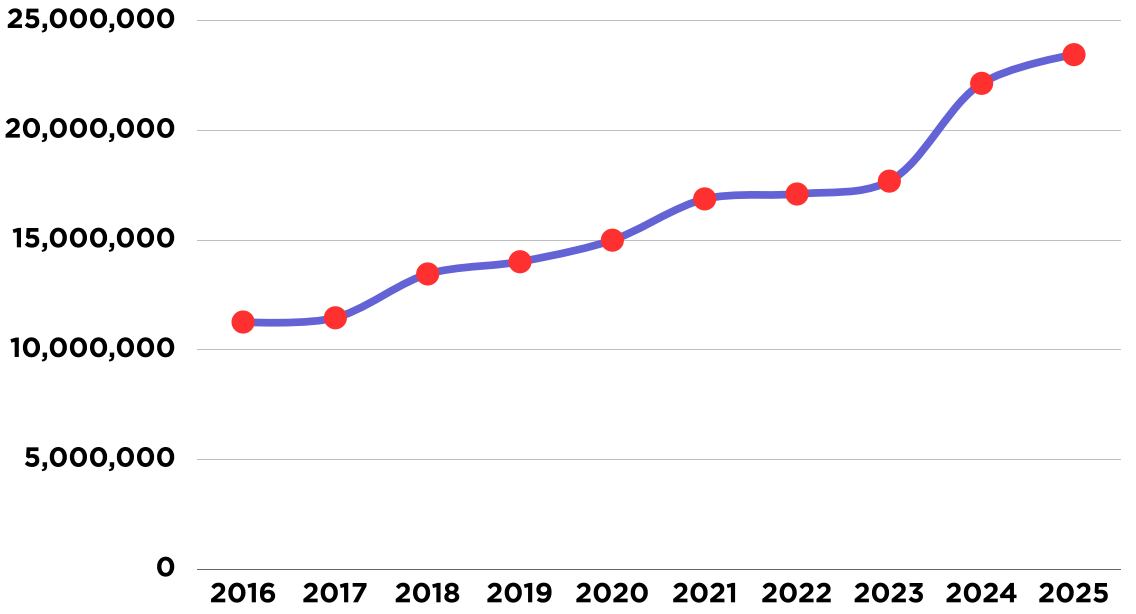
EXPENSES	AMOUNT
Personnel	$18,871,746
Other Operating	$1,218,022
Contract Services	$1,101,142
Tools & Equipment	$912,438
Vehicle Maintenance	$494,545
Uniform / PPE	$453,080
General Insurance	$410,930


KISSIMMEE
FIRE DEPT.
KISSIMMEE
TOWER
11
FIRE DEPT.


CITY OF
KISSIMMEE
FIRE DEPT
BATTALION 1
SUPER DUTY
KISSIMMEE FIRE DEPT

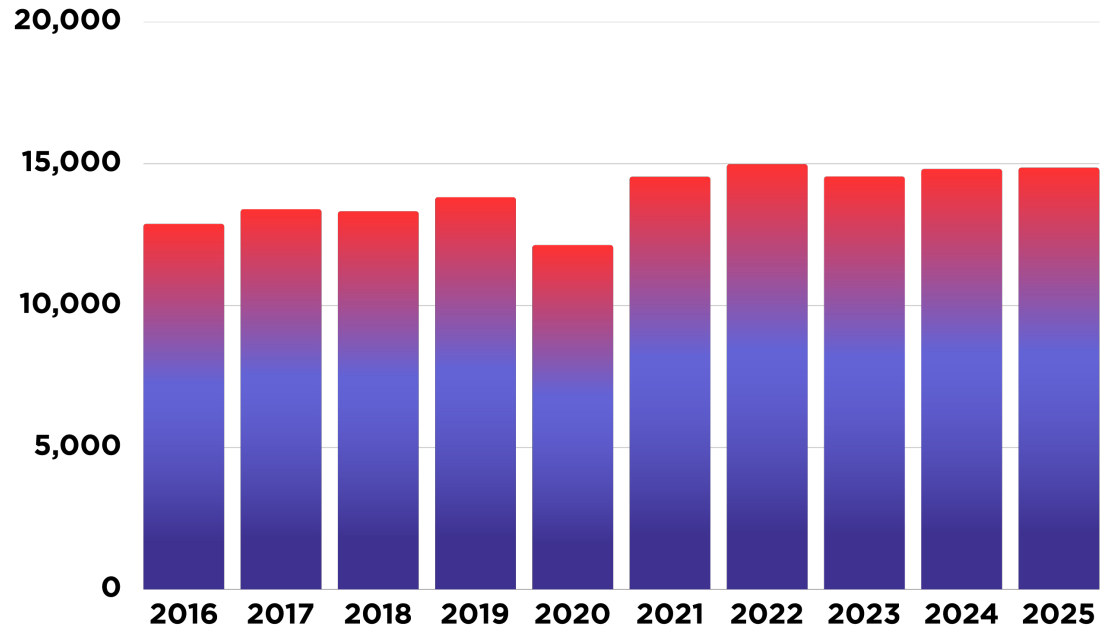


BUDGET BY YEAR



YEAR	AMOUNT
2016	$ 11,441,839
2017	$ 11,271,303
2018	$ 11,464,213
2019	$ 13,463,351
2020	$ 14,019,679
2021	$ 15,002,489
2022	$ 16,884,598
2023	$ 17,107,832
2024	$ 22,152,726
2025	$23,461,903

INCIDENTS BY YEAR



YEAR	AMOUNT
2016	12,879
2017	13,394
2018	13,322
2019	13,817
2020	12,131
2021	14,542
2022	14,983
2023	14,549
2024	14,813
2025	14,859

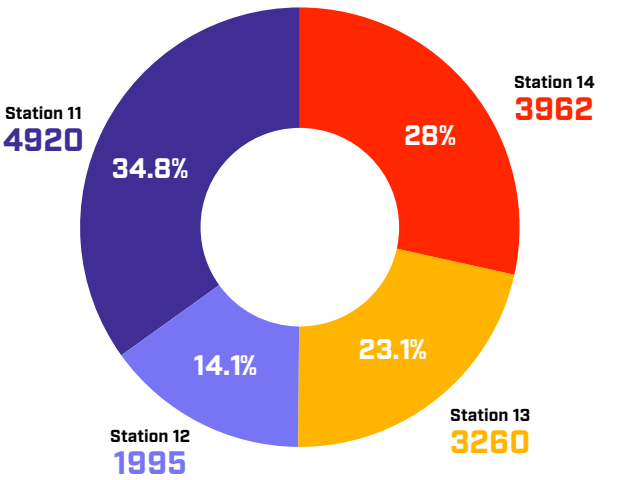

Dräger
45 MIN
DURATION

CALLS/RESPONSE

UNIT RESPONSE COUNTS

APPARATUS NAME	Q1	Q2	Q3	Q4	2025	AVR/DAY
R11	1007	923	914	954	3,798	10.4
R114	745	884	775	743	3,147	8.6
E11	0	1	278	779	1,058	8.4
E14	732	829	736	650	2,947	8.1
R111	716	779	664	713	2,872	7.9
ES11	876	836	576	493	2,781	7.6
R13	621	682	634	631	2,568	7
E13	605	673	630	613	2,521	6.9
R14	547	588	481	494	2,110	5.8
R12	518	543	496	468	2,025	5.5
TOW11	564	624	411	393	1,992	5.5
E12	454	495	466	348	1,763	4.8
SAFE1	157	193	179	180	709	1.9
BAT1	78	117	93	105	393	1.1
B13	10	5	10	4	29	0.1
Total	7,630	8,172	7,343	7,568	30,713	89.6

CALLS BY ZONE



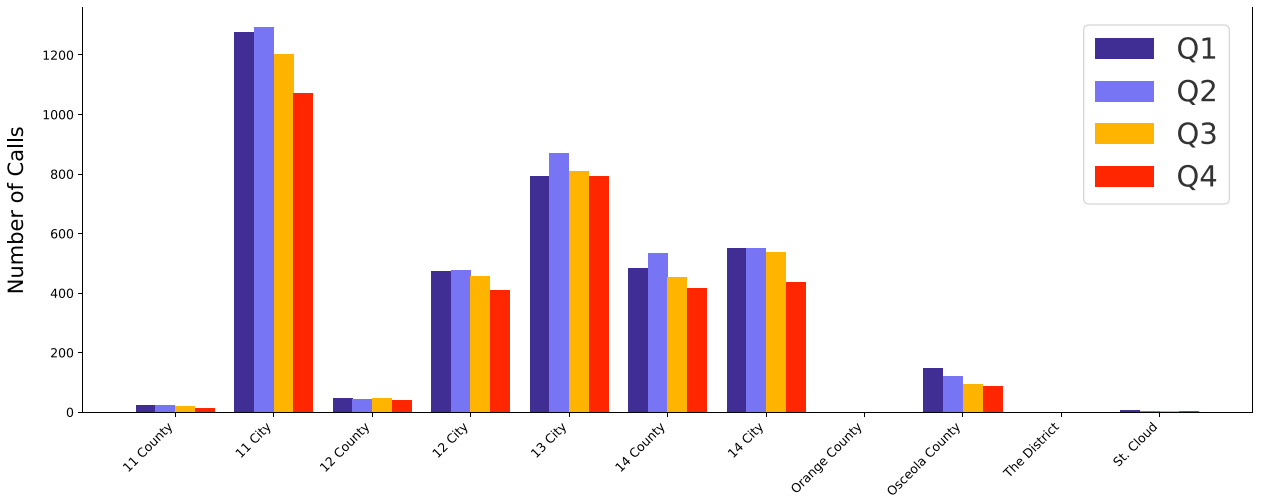
CALLS BY DISTRICT

DISTRICT	Q1	Q2	Q3	Q4	TOTAL
11 County	22	22	21	13	78
11 City	1,275	1,293	1,203	1,071	4,842
12 County	48	44	47	41	180
12 City	473	475	457	410	1,815
13 City	792	869	808	791	3,260
14 County	482	535	453	417	1,887
14 City	551	550	538	436	2,075
Orange County	0	0	1	0	1
Osceola County	146	119	95	86	446
The District	1	1	0	0	2
St. Cloud	5	2	3	3	13

CALLS BY STATION

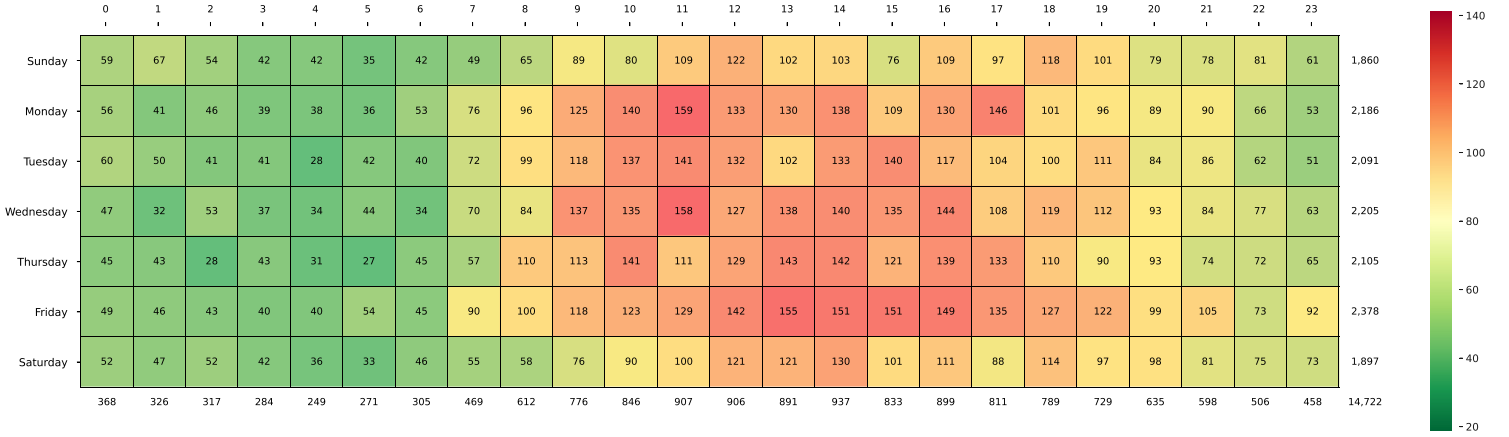
ZONE	Q1	Q2	Q3	Q4	TOTAL
11	1,297	1,315	1,224	1,084	4,920
12	521	519	504	451	1,995
13	792	869	808	791	3,260
14	1,033	1,085	991	853	3,962

CALLS BY DISTRICT





CALL VOLUME BY DAY AND WEEK



UNIT UTILIZATION (MINUTES COMMITTED TO INCIDENTS)

Apparatus	Q1	Q2	Q3	Q4	2025
R13	21.5%	20.9%	20.8%	20.9%	21.0%
R11	21.3%	18.2%	19.3%	18.8%	19.4%
R111	20.8%	20.0%	17.8%	17.6%	19.1%
R12	18.3%	16.7%	15.9%	15.2%	16.5%
R114	17.6%	18.5%	15.4%	14.0%	16.4%
R14	15.2%	15.9%	12.1%	13.3%	14.1%
E14	11.0%	11.1%	9.3%	6.7%	9.5%
E13	9.2%	9.6%	9.0%	9.2%	9.2%
ES11	8.1%	7.9%	5.5%	6.2%	6.9%
E12	7.5%	7.0%	6.3%	6.2%	6.8%
TOW1	7.0%	7.6%	4.7%	5.6%	6.2%
E11	0.0%	0.0%	2.5%	7.9%	2.6%
SAFE1	2.0%	2.3%	1.9%	2.3%	2.1%
BAT1	1.4%	2.1%	1.1%	1.7%	1.6%
EVENT1	1.0%	1.0%	1.0%	1.8%	1.2%
CHIEF4	0.8%	0.2%	0.2%	0.7%	0.5%
EMS1	0.1%	0.7%	0.3%	0.5%	0.4%
B13	0.3%	0.1%	0.5%	0.2%	0.3%
CHIEF3	0.2%	0.2%	0.1%	0.5%	0.3%
EVENT2	0.0%	0.0%	0.3%	0.8%	0.3%
CHIEF1	0.2%	0.0%	0.0%	0.0%	0.1%
R113	0.0%	0.2%	0.0%	0.0%	0.0%
CHIEF2	0.1%	0.0%	0.0%	0.0%	0.0%
E113	0.0%	0.1%	0.0%	0.0%	0.0%
E114	0.0%	0.1%	0.0%	0.0%	0.0%
R112	0.0%	0.0%	0.0%	0.0%	0.0%

INCIDENT TYPE	Q1	Q2	Q3	Q4	2025
100 - Fire Total	64	53	43	41	**201**
200 - Overpressure Rupture, Explosion, Overheat Total	1	3	2	1	**7**
300 - Rescue & EMS Total	3,103	3,114	2,907	2,721	**11845**
400 - Hazardous Condition Total	25	38	31	16	**110**
500 - Service Call Total	126	165	144	116	**551**
600 - Good Intent Call Total	248	295	221	179	**943**
700 - False Alarm Total	226	240	276	193	**935**
800 - Severe Weather & Natural Disaster, Lightning strike (no fire)	2	2	1	1	**6**
900 - Special Incident			1		**1**
Total					**14,599**



RESPONSE PERFORMANCE

A SHIFT STATIONS	Dispatch			TurnOut			Travel			Total Response		
	90th Percentile	% Goal Met	Avg Time	90th Percentile	% Goal Met	Avg Time	90th Percentile	% Goal Met	Avg Time	90th Percentile	% Goal Met	Avg Time
Station 11	0:02:35	93.9%	0:01:38	0:02:00	90.2%	0:01:00	0:09:04	83.1%	0:05:11	0:13:40	74.9%	0:08:56
Station 12	0:02:31	94.4%	0:01:32	0:02:02	89.5%	0:00:59	0:08:46	80.9%	0:05:33	0:13:44	72.3%	0:09:14
Station 13	0:02:36	94.1%	0:01:34	0:02:01	89.8%	0:01:02	0:07:52	89.3%	0:04:18	0:12:39	79.6%	0:08:17
Station 14	0:02:46	92.7%	0:01:49	0:01:58	91.1%	0:00:58	0:08:20	86.1%	0:05:05	0:13:03	76.4%	0:08:54
Shift Totals	0:02:38	93.5%	0:02:01	0:01:59	90.3%	0:01:00	0:08:36	85.0%	0:05:00	0:13:21	75.8%	0:09:09
Department Totals	0:02:42	92.7%	0:01:57	0:01:59	90.5%	0:00:58	0:08:24	86.5%	0:04:54	0:12:57	77.7%	0:08:54

B SHIFT STATIONS	Dispatch			TurnOut			Travel			Total Response		
	90th Percentile	% Goal Met	Avg Time	90th Percentile	% Goal Met	Avg Time	90th Percentile	% Goal Met	Avg Time	90th Percentile	% Goal Met	Avg Time
Station 11	0:02:38	93.2%	0:01:38	0:02:10	87.4%	0:01:04	0:08:33	86.4%	0:04:47	0:13:19	77.2%	0:08:56
Station 12	0:02:29	94.0%	0:01:39	0:01:58	90.5%	0:01:00	0:09:01	80.2%	0:05:42	0:13:14	73.7%	0:09:11
Station 13	0:03:01	89.8%	0:01:52	0:01:54	91.5%	0:00:57	0:07:12	92.1%	0:04:15	0:12:04	82.2%	0:08:25
Station 14	0:02:46	92.0%	0:01:42	0:01:55	91.5%	0:00:54	0:07:44	89.6%	0:04:44	0:12:11	81.9%	0:08:26
Shift Totals	0:02:45	92.3%	0:01:48	0:02:01	89.8%	0:00:59	0:08:11	87.6%	0:04:47	0:12:43	79.0%	0:08:47
Department Totals	0:02:42	92.7%	0:01:57	0:01:59	90.5%	0:00:58	0:08:24	86.5%	0:04:54	0:12:57	77.7%	0:08:54

C SHIFT STATIONS	Dispatch			TurnOut			Travel			Total Response		
	90th Percentile	% Goal Met	Avg Time	90th Percentile	% Goal Met	Avg Time	90th Percentile	% Goal Met	Avg Time	90th Percentile	% Goal Met	Avg Time
Station 11	0:02:47	91.4%	0:01:49	0:01:50	92.6%	0:00:52	0:08:44	85.1%	0:05:00	0:13:12	76.4%	0:08:43
Station 12	0:02:33	94.2%	0:01:47	0:02:04	89.3%	0:01:01	0:09:19	80.9%	0:05:42	0:13:31	73.3%	0:09:10
Station 13	0:02:43	92.7%	0:01:40	0:01:58	90.8%	0:01:04	0:07:17	91.9%	0:04:09	0:12:05	83.6%	0:07:56
Station 14	0:02:40	92.3%	0:01:36	0:01:53	91.5%	0:00:55	0:08:04	88.6%	0:04:53	0:12:31	80.0%	0:08:31
Shift Totals	0:02:44	92.4%	0:02:01	0:01:55	91.5%	0:00:56	0:08:26	86.8%	0:04:54	0:12:52	78.3%	0:08:46
Department Totals	0:02:42	92.7%	0:01:57	0:01:59	90.5%	0:00:58	0:08:24	86.5%	0:04:54	0:12:57	77.7%	0:08:54

*Response Time Components

- All times included in these calculations were taken from the first arriving unit for emergency responses only. (Not all responses are emergency.)
- No outliers were discarded for the times in this document.
- 90th Percentile: In a data set of 100, the 90th percentile would be the highest value in the lowest (slowest) 90 percent of the data, so it would be the 90th value when sorted in rank order. In a data set of 10, it would be the ninth value. This means that almost all other times are faster than the reported figure.
- Each response time component is calculated separately. Total response times are not calculated by adding each component together.


KASK

EMERGENCY MEDICAL SERVICES

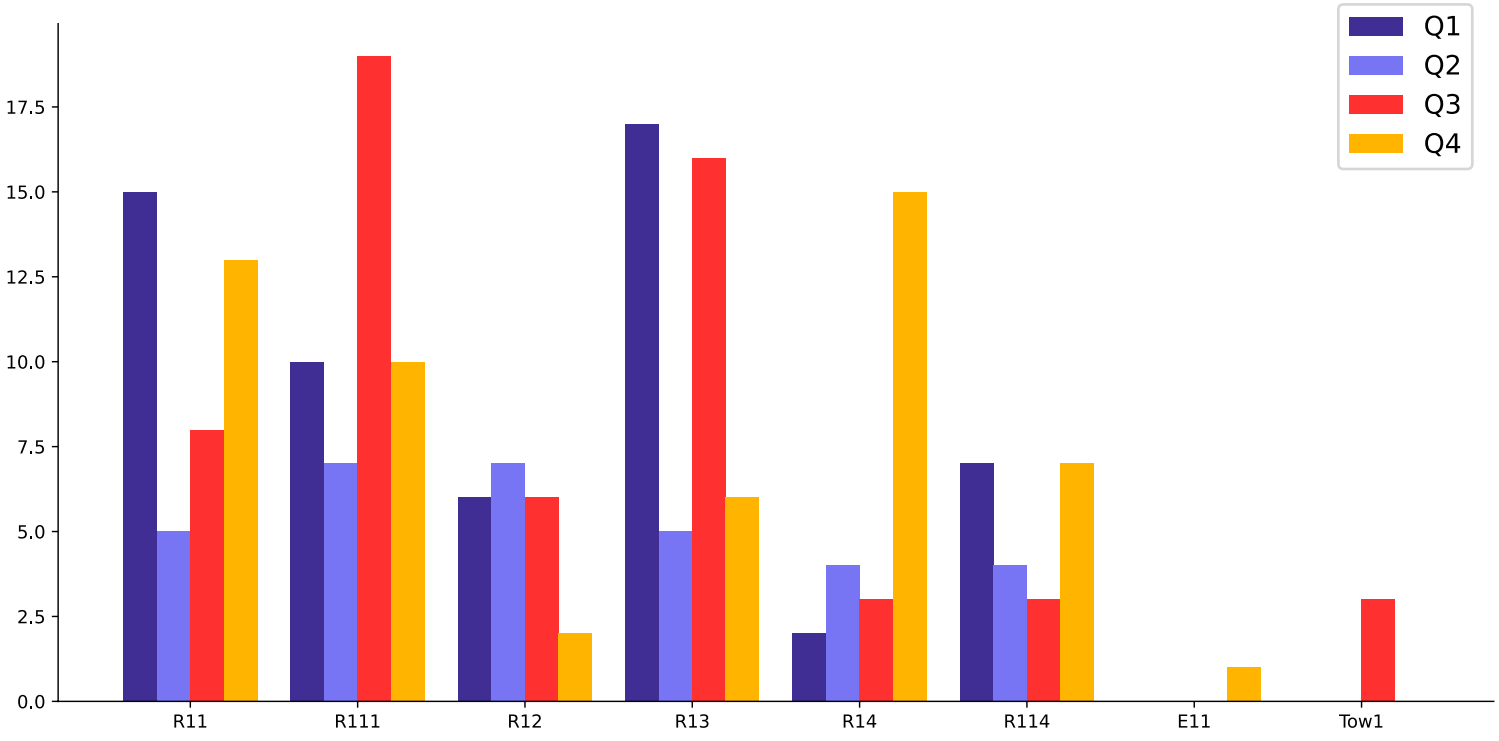
EMS CALL DISPOSITION	TOTAL
Assist, Agency	2
Assist, Public	233
Cancelled (No Patient Contact)	25
Cancelled (Prior to Arrival at Scene)	41
Cancelled on Scene/No Patient Found	34
Patient Deceased on Scene - No Resuscitation Attempted (Without Transport)	16
Patient Deceased on Scene - Resuscitation Attempted (With Transport)	31
Patient Deceased on Scene - Resuscitation Attempted (Without Transport)	15
Patient Evaluated, No Treatment/Transport Required	114
Patient Refused Evaluation/Care (With Transport)	2
Patient Refused Evaluation/Care (Without Transport)	950
Patient Treated, Released (AMA)	572
Patient Treated, Released (Per Protocol)	254
Patient Treated, Transferred Care to Another EMS Professional/Unit	30
Patient Treated, Transported by Law Enforcement	50
Patient Treated, Transported by Private Vehicle	31
Transported Lights/Siren	1,522
Transported Lights/Siren, Downgraded	21
Transported No Lights/Siren	7,975
Transported No Lights/Siren, Upgraded	88
Lift Assist	542
TOTAL	12,548

CRITICAL STATS	
Total Codes:	28
ROSC	25% (7 Times)
AED Applied prior to FD	8
AED Shock prior to FD	1
Bystander CPR	3
STEMI Alert	25
Trauma Alert	64
Trauma Grey	30
Stroke Alert	67
Intubation Success	62% (13 times)
IV Success	66%


TO 11

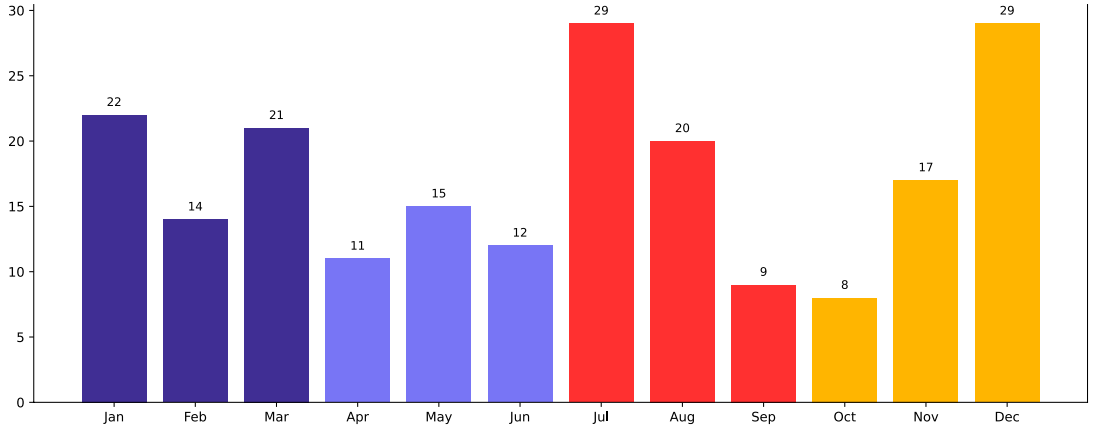
NARCAN

NARCAN USAGE BY UNIT

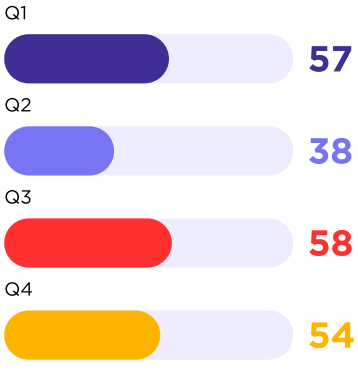


Unit	Q1	Q2	Q3	Q4	Total
R11	15	5	8	13	**41**
R111	10	7	19	10	**46**
R12	6	7	6	2	**21**
R13	17	5	16	6	**44**
R14	2	4	3	15	**24**
R114	7	4	3	7	**21**
E11	0	0	0	1	**1**
Tow1	0	0	3	0	**3**

NARCAN USAGE BY MONTH



NARCAN USAGE BY QUARTER




PROBATION
FIREFIGHTER

FIRE PREVENTION AND INVESTIGATIONS

FIRE PREVENTION

Fire Prevention	October	November	December	Total
Maintenance Inspections	62	60	41	**163**
Plans Reviews	120	92	122	**334**
Permitted Inspections	154	115	135	**404**

FIRES INVESTIGATED

Date Initiated	Incident Type	Cause Of Fire	Area of Origin	Vehicle Year	Vehicle Description	Vehicle Type	Case Status
2/18/2025	VEHICLE	INCENDIARY	Vehicle - passenger area	Passenger Automobile	12000	10000	OPEN-CHARGES FILED
3/5/2025	STRUCTURE	INCENDIARY	Garage, carport, vehicle storage area	Single Family	150000	500	CLOSED
3/22/2025	VEHICLE	INCENDIARY	Vehicle - passenger area	Mobile Property (vehicle, boat, etc.)	20000	20000	AWAITING LAB RESULTS
3/24/2025	STRUCTURE	UNDETERMINED	Court, terrace, patio, balcony, porch, incl screened-in area	Special Mobile Vehicle Not Classified	63541	43541	CLOSED
3/26/2025	STRUCTURE	ACCIDENTAL	Kitchen, cooking area, stove, range, etc.	Single Family	300000	80000	CLOSED
3/29/2025	STRUCTURE	ACCIDENTAL	Electronic equipment area, computer rm, telephone closet	Storage - Industrial	800000	800000	CLOSED
5/13/2025	STRUCTURE	UNDETERMINED	Garage, carport, vehicle storage area	Single Family	550000	300000	CLOSED
6/15/2025	VEHICLE	UNDETERMINED	Other area of origin not classified	Vacant Lot	1000	1000	AWAITING LAB RESULTS
6/28/2025	STRUCTURE	UNDETERMINED	Trash area/container, compactor, chutes	Department Store	600000	2000	CLOSED
8/5/2025	STRUCTURE	NATURAL	Ceiling and roof assembly	Single Family	719200	719200	CLOSED
8/12/2025	ASSIST OTHER AGENCY	NOT APPLICABLE	NA	NA	0	0	AWAITING LAB RESULTS
10/8/2025	STRUCTURE	UNDETERMINED	Garage, carport, vehicle storage area	Single Family	300000	150000	CLOSED

PROPERTY AND CONTENTS SAVED

Total Estimated Property Value	Total Estimated Property Loss	Property Saved	Total Estimated Content Value	Total Estimated Content Loss	Contents Saved
$10,002,900	**$18,58,700**	**$8,144,200**	**$1,412,850**	**$246,500**	**$1,166,350**

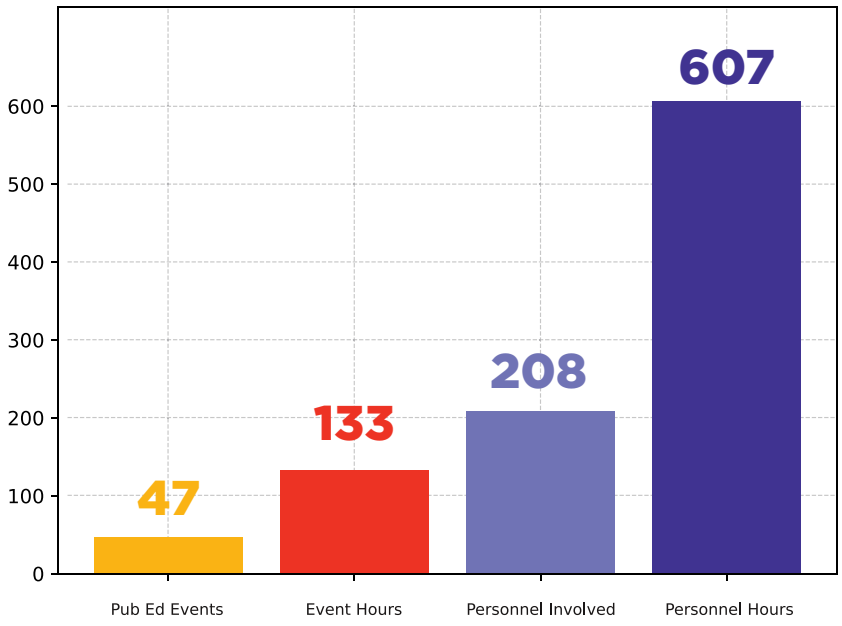

11

RISK MANAGEMENT

Date	Injury	Disposition
1/22/25	Chest	Medical
2/4/25	Right Shoulder	Medical
2/19/25	Right Thumb	Report
2/25/25	Right Foot	Report
3/3/25	Face	Medical
3/19/25	Exposure to Blood	Medical
3/29/25	Hands	Report
4/3/25	Left Shoulder	Medical
4/7/25	Left Shoulder	Medical
4/11/25	Right Hand	Medical
6/2/25	Lower Back	Report
6/6/25	Exposure to Blood	Medical
6/19/25	Back	Medical
6/19/25	Head	Report
7/9/25	Exposure to Illness	Medical
8/11/25	Torso	Report
8/13/25	Left Arm	Medical
9/4/25	Exposure to Blood	Medical
9/4/25	Exposure to Blood	Medical
10/1/25	Exposure to Blood	Medical
10/5/25	Exposure to Blood	Medical
10/16/25	Dog Bite	Medical
11/22/25	Lower Back	Medical
11/25/25	Lower Back	Report Only
11/26/25	Exposure to Blood	Medical
12/6/25	Exposure to Blood	Report Only
12/11/25	Knees	Report Only
12/17/25	Lower Back	Report Only



PUBLIC EDUCATION & COMMUNITY RISK REDUCTION



EVENT DATA

Events: **47**
Event Hours: **133**
Personnel Involved: **208**

Total Personnel Hours: **607**

PARTNERSHIPS

KUA Kissimmee Utility Authority · Toho Water Authority · HCA Florida Osceola Hospital · AdventHealth Kissimmee · Knights of Columbus · Kissimmee Main Street · Give Kids The World Village · Kissimmee Police · Thacker Avenue Elementary School for International Studies

COMMUNITY RISK REDUCTION ACCOMPLISHMENTS

IDENTIFIED TOP RISKS IN OUR COMMUNITY

- Cooking Fires
- Lack of working smoke alarms
- Need for CPR/AED training
- Need for proper installation of child safety seats
- Education on slips, trips, and falls for seniors

SMOKE ALARM CHECKS AND INSTALLATIONS

- Homes visited: **600**
- Smoke alarms installed: **200**

FIRE STATION OPEN HOUSES WITH OVER 1500 IN ATTENDANCE

- Station 14 – March 29, 2025
- Station 12 – October 18, 2025

CHILD PASSENGER SAFETY

- Vehicles checked: 34
- Car seats checked: 26
- Car seats provided: 16*

A Car Seat Check Event at Station 12 was held in September. More than half of the car seats listed above were checked or provided at this event.

**Car seats were provided courtesy of a Walmart Spark grant.*

JOINED THE BUCKLE UP FOR LIFE PROGRAM


FD
City of Kissimmee
DAVID PARK JR
ENGINEER
Firefighter
Kissimmee
1
Fire Department











TRAINING

Annual Trackers
Officers – **99%**
Engineers – **98%**
Firefighters – **96%**

Quarterly Training Hours
Inside – **4063**
Outside – **294**

Promotions
BC – **1**
Lieutenant – **2**

Degrees Completed
AS – **N/A**
BS – **N/A**

Probationary Status
Completed – **1**
Started – **8**
Continuing – **17**

Certificate Completions
Fire Officer I - **1**
LFTI – **2**
Instructor I – **2**
Aerial Ops – **1**
Structural Tech II – **1**
Rope Ops – **1**
Confined Ops/Tech – **15**
Health & Safety Officer - **1**
ICS 400 - **1**
VMR Heavy Lifting - **5**
CPR Instructor - **2**
ACLS Instructor - **2**

Other
- Conducted Multiple New Hire Tests and Interviews
- Completed In-House Confined Space Ops and Tech Classes
- Completed Night Drills/JPR's
- Held 120-Day Committee Meeting
- Passed 5yr Recertification Inspection on Burn Building
- Conducted Officer Development Days

DEPARTMENT GOALS

EMS & SAFETY BUREAU

Enhance the safety, health, and wellness of department personnel and maintain a strong EMS program.

LOGISTICS BUREAU

Distribute/maintain tools and equipment, personal protective equipment (PPE), and uniforms. Continue to improve all fire facilities.

OPERATIONS DIVISION

Improve emergency response operations while maintaining the Department's ISO Class 1 status and international accreditation through a highly skilled workforce that is continuously training for high-risk/low-frequency events.

ADMINISTRATION DIVISION

Increase organizational effectiveness, accountability, and communications while maintaining fiscal responsibility.

TRAINING BUREAU

Provide an effective department-wide training program. Recruit and promote the best possible candidates.

PUBLIC EDUCATION/COMMUNITY RISK REDUCTION BUREAU

Reduce risks in the community through an effective fire and life-safety education program, engineering improvements, and economic incentives.

ACCREDITATION TEAM

Maintain international accreditation through the Center for Public Safety Excellence (CPSE).

FIRE PREVENTION BUREAU

Reduce the risk of fires, minimize damage, and protect lives and property though fire inspections and code enforcement.



ACKNOWLEDGMENTS



JACKIE ESPINOZA

MAYOR
COMMISSIONER
(SEAT 5)



ANGELA EADY

VICE-MAYOR
COMMISSIONER
(SEAT 2)



CARLOS ALVAREZ III

MAYOR PRO-TEM
COMMISSIONER
(SEAT 3)



NOEL ORTIZ

COMMISSIONER
(SEAT 1)



JANETTE MARTINEZ

COMMISSIONER
(SEAT 4)



MICHAEL H. STEIGERWALD

CITY MANAGER



DESIREE S. MATTHEWS

DEPUTY
CITY MANAGER



AUSTIN D. BLAKE

DEPUTY
CITY MANAGER



JAMES F. WALLS

FIRE CHIEF



JEREMY DONOVAN

DEPUTY FIRE CHIEF



JOSEPH LEONE

DEPUTY FIRE CHIEF





"In the Finest Tradition - Courage, Compassion, and Community"

CITY OF
KISSIMMEE
1883