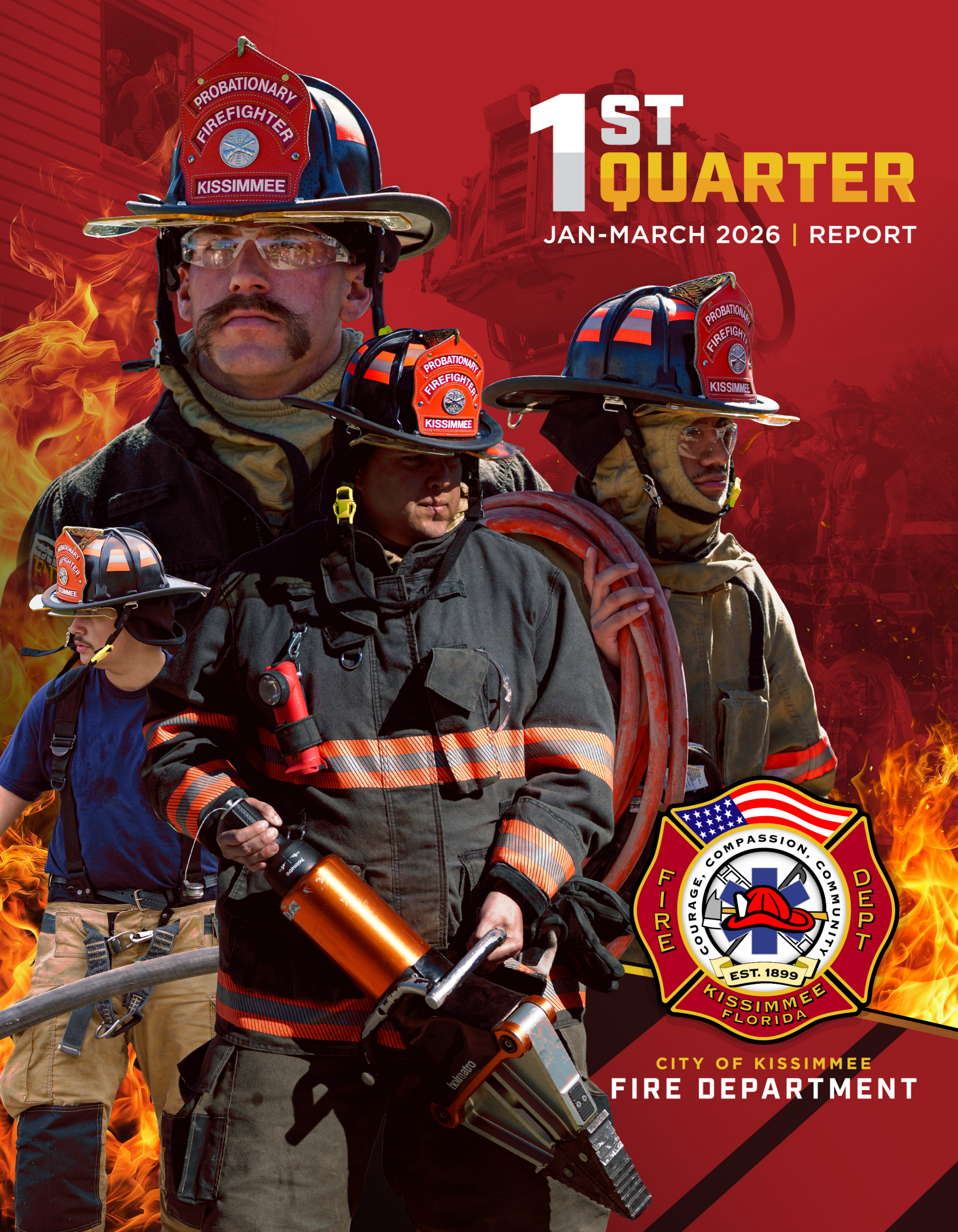


1ST QUARTER

JAN-MARCH 2026 | REPORT

COURAGE, COMPASSION, COMMUNITY
FIRE DEPT
EST. 1899
KISSIMMEE
FLORIDA

CITY OF KISSIMMEE

FIRE DEPARTMENT

VALUES

K INDNESS	Treating others as we would want to be treated.
I NCLUSION	Making others feel safe, accepted and respected.
S UCCESS	Enjoying the fruits of hard work.
S KILLFULNESS	Mastering our craft.
I MPROVEMENT	Always working to get better.
M OTIVATION	Driving to meet our goals.
M INDFULNESS	Understanding where we come from and where we are heading.
E THICS	Always doing what is right.
E NTHUSIASM	Passion for our profession.

MISSION

To **PROTECT** life and property with a well equipped and highly trained team

VISION

To **SAVE** lives and build a safer community through exceptional service

"In the Finest Tradition - Courage, Compassion, and Community"



FIRE CHIEF
JIM WALLS

MESSAGE FROM THE CHIEF

Welcome to our first quarter report for 2026! I would like to express my sincere thanks to everyone who contributed to making this report possible. The quarterly report allows our personnel, our community, and other internal/external stakeholders to view our call load, response performance, and information on several of our programs, including fire, EMS, training, and fire prevention.

On January 3, we were proud to host the annual business and general membership meeting of the Florida Antique Bucket Brigade (FABB) at Station 11. More than 25 antique fire apparatus enthusiasts attended this great event.

On January 12, Battalion Chief Eric Gentry retired after more than 24 years of dedicated service to KFD. We thank him for his commitment and wish him a long and happy retirement.

As part of our continued efforts to better serve our community, we hosted a car seat check event at Station 12. Our certified child passenger safety technicians and partners ensured that children's car seats were properly installed and, in some cases, provided new seats to families in need. Thank you to John, Yary, Geoff, and James for your outstanding work.

As we continue preparing for the transition to a 24/72 schedule (42-hour work week), we hired 26 firefighters this quarter—10 in the first group and 16 in the second. This brings us significantly closer to implementing the new shift schedule, with an anticipated start date of April 25. I would like to thank our Training Bureau and New Hire Committee for their work in reviewing applications and testing candidates, as well as all instructors who supported orientation. Thank you also to our EMS Bureau for leading the paramedic orientation.

On January 24, we received the sad news of the passing of our beloved Fire Chaplain (Ret.) Pastor Pete Zieg, following a courageous battle with cancer. Pastor Pete served as our chaplain for more than 32 years. Whether officiating weddings and funerals, blessing station dedications, or simply offering support after difficult calls, he was always there for us. He was a deeply respected member of both our department and the community. Members of KFD, along with our Honor Guard, attended his Celebration of Life on March 25. He will never be forgotten.

On February 19, we held a Wetdown and Pushback Ceremony to place Heavy Rescue 1 into service. Residents and visitors had the opportunity to see this state-of-the-art apparatus, equipped with specialized tools designed to handle complex rescues, technical incidents, and critical emergencies throughout our city.

Congratulations to Lieutenant Kenny Boro, who was named Hero of the Year by the Knights of Columbus St. Cloud/Kissimmee Council 6624. He was recognized for his leadership and dedication as chair of our Apparatus Committee, ensuring our fleet meets specifications and is properly outfitted.

In February, our crews participated in an in-house trench-rescue class that included a train-the-trainer component focused on the fundamentals of trench operations. The training featured hands-on scenarios and multiple tool labs, enhancing proficiency with specialized equipment used in these complex incidents. We appreciate the support of Tri-Rescue, our Public Works Department, and the Toho Water Authority.

In March, the National Junior Honor Society from Neptune Middle School visited City Hall and learned about the city's departments, including the daily responsibilities, training, and equipment used by our firefighters.

On March 7, I had the honor of attending the 40-year celebration of Give Kids The World Village in Kissimmee on Founder's Day. The evening recognized the vision and compassion of founder Henri Landwirth, whose legacy continues to impact children and families from around the world.

On March 18, we broke ground on Fire Station 2, which will replace Station 12 on Denn John Lane. This facility will be the most modern and up-to-date station in our system and will support the staffing of our new shifts. We look forward to enhancing service delivery to this area of our city with this new station.

Kissimmee Fire Chief, Jim Walls

PROMOTIONS, NEW HIRES, AND RESIGNATIONS THIS QUARTER

Promotions:

Lt. Geoff Miller
to Battalion Chief

Lt. Jeff Booher
to Battalion Chief

Firefighter
Samson van Olffen
to Lieutenant

Engineer Byran Benson
to Lieutenant

New Hires:

Isaias Chong *(404)*
Ethan Aguilera *(405)*
Siomara Collazo *(406)*
Jose Herrera Ortiz *(407)*
Fabio Elejalde *(408)*
Edgar Ocampo Sanchez *(409)*
Andrew Shweky *(410)*
Adrian Schicatano *(411)*
Jesus Ramirez *(412)*
Andy Garcia *(414)*
Lazaro J. Gonzalez *(415)*
Christopher B. Steel *(417)*
Christopher Scofield *(418)*
Jean Gomez *(421)*
Justin McLees *(422)*
Russell Robles *(423)*
Armando Rosario *(424)*
Shawnjay Holtham *(425)*
Daniel Lewis *(426)*
Fernado Negron *(428)*
Brithany Carrington *(429)*
John Telford *(430)*
Jorgeandree Sical *(431)*
Dylan Perez *(433)*

Re-Hires:

Christian Burton-Jenkins *(309)*

Resignations:

Firefighter Wyatt Calderon

Retirements:

Battalion Chief Eric Gentry

STATION 2 GROUNDBREAKING








CITY OF KISSIMMEE
FLORIDA
CITY OF KISSIMMEE
FIRE STATION 2
GROUNDBREAKING
CEREMONY
CORE
THE LUNZ GROUP
CMTA
KPMFranklin


CITY OF KISSIMMEE
1883
CORE



FIRST QUARTER DATA



FIRE AND RESCUE INCIDENT STATISTICS

CALLS BY RESPONSE ZONE/STATION RELIABILITY

Station Number	January Count	January Reliability	February Count	February Reliability	March Count	March Reliability	Total Count
K11	399	85.46%	422	82.94%	415	79.76%	**1236**
K12	163	80.98%	158	81.65%	177	89.27%	**498**
K13	269	76.21%	284	80.99%	294	81.63%	**847**
K14	288	90.28%	354	88.98%	350	91.43%	**992**

STATION RELIABILITY – FIRST DUE 2026 Q1

1st Arriving Unit's Station	K11 Inc	K11 %	K12 Inc	K12 %	K13 Inc	K13 %	K14 Inc	K14 %	None Inc	None %
K11	1,032	87.90%	45	9.18%	103	12.45%	38	3.88%	14	18.92%
K12	42	3.58%	415	84.69%	4	0.48%	14	1.43%	40	54.05%
K13	22	1.87%	6	1.22%	664	80.29%	29	2.96%	10	13.51%
K14	66	5.62%	24	4.90%	56	6.77%	899	91.73%	10	13.51%

UNIT RESPONSE COUNTS

Unit	January	February	March	Total
E12	115	141	137	**393**
R12	161	162	171	**494**
B13	3	0	5	**8**
E13	185	195	207	**587**
R13	201	222	220	**643**
TOW1	124	139	144	**407**
E14	154	166	163	**487**
R14	158	178	183	**515**
R114	174	214	192	**580**
BAT1	32	35	32	**99**
SAFE1	53	47	49	**149**
ES11/HR1	144	97(*)	(*)	**241(*)**
E11	185	208	190	**583**
R111	202	214	213	**629**
R11	236	219	248	**703**
Total	**2,127**	**2,168**	**2,185**	**6,480**

***HR1 DATA MISSING**

RESPONSE PERFORMANCE

Station	Unit	A Shift Overall		B Shift Overall		C Shift Overall		Overall	
		Time	Calls	Time	Calls	Time	Calls	Time	Calls
K11	BAT1	00:02:13	33	00:02:46	28	00:01:46	42	**00:02:13**	**103**
	E11	00:01:53	206	00:02:15	222	00:01:31	221	**00:01:52**	**649**
	ES11	00:01:31	93	00:02:27	81	00:01:37	91	**00:01:44**	**265**
	HR1	00:01:34	65	00:02:05	72	00:01:15	68	**00:01:36**	**205**
	R11	00:02:09	214	00:02:00	265	00:01:39	261	**00:01:57**	**740**
	R111	00:01:38	242	00:01:10	224	00:01:14	203	**00:01:21**	**669**
	SAFE1	00:02:29	64	00:02:22	46	00:02:20	61	**00:02:26**	**171**
Station Total:		00:01:57	918	00:02:00	940	00:01:35	947	**00:01:50**	**2,805**
K12	E12	00:02:06	143	00:02:16	123	00:02:03	144	**00:02:09**	**410**
	R12	00:02:07	178	00:02:00	154	00:01:48	185	**00:01:56**	**517**
Station Total:		00:02:07	321	00:02:10	277	00:01:52	329	**00:02:03**	**927**
K13	B13	00:02:21	3	00:02:39	1	00:04:47	4	**00:03:35**	**8**
	E13	00:02:07	221	00:02:24	182	00:02:00	195	**00:02:09**	**598**
	R13	00:01:58	213	00:01:40	215	00:01:35	226	**00:01:44**	**654**
Station Total:		00:02:02	437	00:01:59	398	00:01:50	425	**00:01:58**	**1,260**
K14	E14	00:02:13	169	00:01:40	191	00:01:42	172	**00:02:00**	**532**
	R114	00:02:30	210	00:01:52	188	00:02:02	221	**00:02:11**	**619**
	R14	00:01:27	194	00:01:25	185	00:01:36	180	**00:01:30**	**559**
	TOW1	00:01:50	156	00:02:20	148	00:01:46	140	**00:01:57**	**444**
Station Total:		00:02:05	729	00:01:50	712	00:01:48	713	**00:01:57**	**2,154**
Total		00:02:02	2,416	00:01:59	2,332	00:01:44	2,427	**00:01:55**	**7,175**

Displayed times are calculated at the 90th percentile Only calls that have enroute times are used in calculations.
Date range is shift change to shift change at 07:30:00 Benchmarks (Day) - 02:00 | Benchmarks (Night) - 02:00

*Response Time Components

• All times included in these calculations were taken from the first arriving unit for emergency responses only. (Not all responses are emergency.)

• No outliers were discarded for the times in this document.

• 90th Percentile: In a data set of 100, the 90th percentile would be the highest value in the lowest (slowest) 90 percent of the data, so it would be the 90th value when sorted in rank order. In a data set of 10, it would be the ninth value. This means that almost all other times are faster than the reported figure.

• Each response time component is calculated separately. Total response times are not calculated by adding each component together.

CALL VOLUME BY DAY AND WEEK

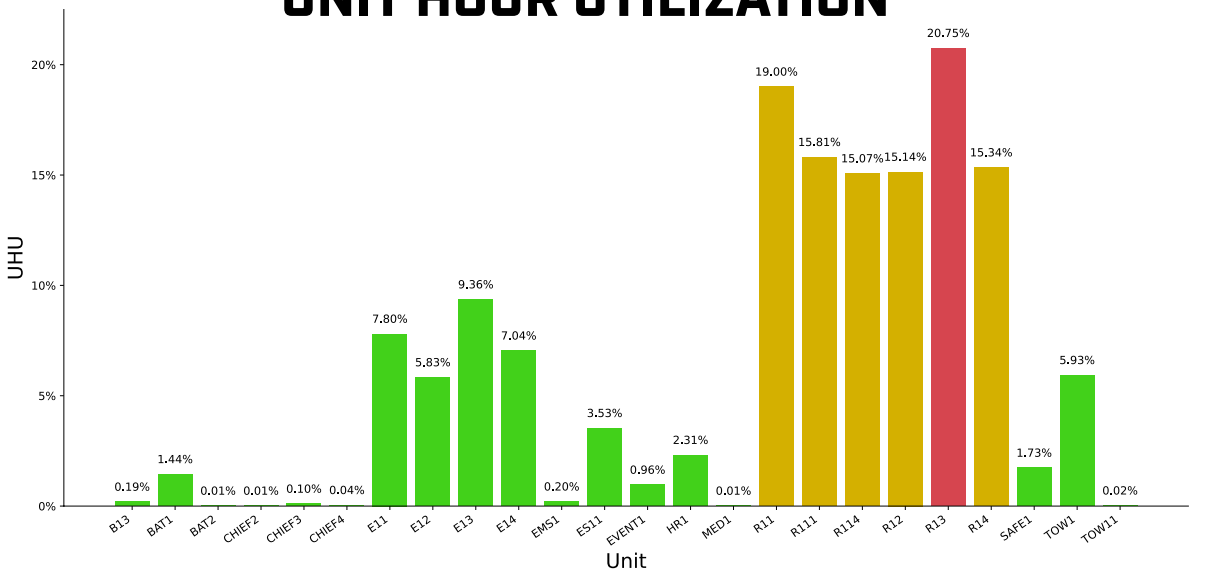
Average # of Incidents by Day of Week and Hour of Day

Day	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Sunday	0.20	0.12	0.14	0.10	0.16	0.10	0.12	0.08	0.17	0.17	0.32	0.34	0.30	0.22	0.30	0.51	0.34	0.31	0.30	0.39	0.19	0.18	0.26	0.22
Monday	0.10	0.18	0.16	0.11	0.06	0.11	0.21	0.17	0.24	0.33	0.29	0.36	0.21	0.46	0.27	0.42	0.31	0.38	0.28	0.31	0.19	0.21	0.17	0.22
Tuesday	0.16	0.09	0.11	0.10	0.03	0.13	0.10	0.17	0.16	0.37	0.39	0.44	0.50	0.40	0.34	0.33	0.38	0.36	0.21	0.19	0.27	0.22	0.13	0.17
Wednesday	0.14	0.05	0.09	0.12	0.11	0.10	0.14	0.12	0.28	0.28	0.41	0.31	0.30	0.39	0.42	0.34	0.33	0.33	0.36	0.27	0.32	0.17	0.09	0.12
Thursday	0.13	0.26	0.09	0.12	0.09	0.12	0.14	0.18	0.27	0.27	0.34	0.36	0.51	0.46	0.38	0.40	0.34	0.27	0.30	0.31	0.23	0.18	0.11	0.21
Friday	0.21	0.14	0.13	0.08	0.13	0.09	0.11	0.18	0.29	0.34	0.41	0.33	0.41	0.37	0.42	0.42	0.34	0.43	0.42	0.44	0.28	0.29	0.24	0.10
Saturday	0.17	0.22	0.11	0.14	0.13	0.04	0.07	0.08	0.16	0.24	0.23	0.30	0.21	0.27	0.37	0.44	0.34	0.31	0.38	0.32	0.38	0.20	0.26	0.22

of Incidents by Day of Week and Hour of Day

Day	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Total
Sunday	18	11	13	9	14	9	11	7	15	15	29	31	27	20	27	46	31	28	27	35	17	16	23	20	499
Monday	9	16	14	10	5	10	19	15	22	30	26	32	19	41	24	38	28	34	25	28	17	19	15	20	516
Tuesday	14	8	10	9	3	12	9	15	14	33	35	40	45	36	31	30	34	32	19	17	24	20	12	15	517
Wednesday	13	5	8	11	10	9	13	11	25	25	37	28	27	35	38	31	30	30	32	24	29	15	8	11	505
Thursday	12	23	8	11	8	11	13	16	24	24	31	32	46	41	34	36	31	24	27	28	21	16	10	19	546
Friday	19	13	12	7	12	8	10	16	26	31	37	30	37	33	38	38	31	39	38	40	25	26	22	9	597
Saturday	15	20	10	13	12	4	6	7	14	22	21	27	19	24	33	40	31	28	34	29	34	18	23	20	504
Total	100	96	75	70	64	63	81	87	140	180	216	220	220	230	225	259	216	215	202	201	167	130	113	114	3,684

UNIT HOUR UTILIZATION



Unit Hour Utilization (UHU) = Time on task (assigned to call cleared) / total time on duty

CALLS BY INCIDENT TYPE

Primary Incident Type	Subcategory Type	Incidents
Fire	Outside, Structural, Vehicle	82
Hazardous Situation	Hazard(non-chemical), Hazmat	75
Law Assist	Law enforcement support	15
Medical	Illness	2198
Medical	Trauma	826
Medical	Medical Alarm, Standby	17
Non-Emergency	Cancelled, Good Intent, False Alarm	314
Public Service	Citizen Assist	187
Rescue	Structural or Vehicle Rescue	31

EMERGENCY MEDICAL SERVICES

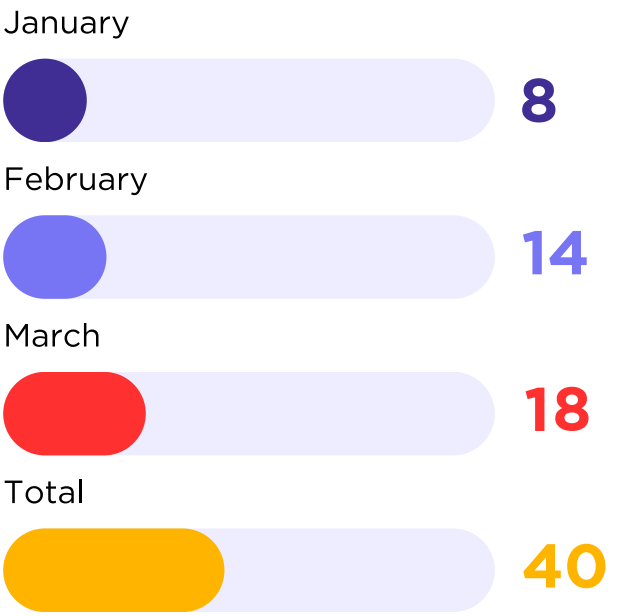
EMS CALL DISPOSITION	TOTAL
Assist, Agency	2
Assist, Public	233
Cancelled (No Patient Contact)	25
Cancelled (Prior to Arrival at Scene)	41
Cancelled on Scene/No Patient Found	34
Patient Deceased on Scene - No Resuscitation Attempted (Without Transport)	16
Patient Deceased on Scene - Resuscitation Attempted (With Transport)	31
Patient Deceased on Scene - Resuscitation Attempted (Without Transport)	15
Patient Evaluated, No Treatment/Transport Required	114
Patient Refused Evaluation/Care (With Transport)	2
Patient Refused Evaluation/Care (Without Transport)	950
Patient Treated, Released (AMA)	572
Patient Treated, Released (Per Protocol)	254
Patient Treated, Transferred Care to Another EMS Professional/Unit	30
Patient Treated, Transported by Law Enforcement	50
Patient Treated, Transported by Private Vehicle	31
Transported Lights/Siren	1,522
Transported Lights/Siren, Downgraded	21
Transported No Lights/Siren	7,975
Transported No Lights/Siren, Upgraded	88
Lift Assist	542
TOTAL	12,548

CRITICAL STATS	
Total Codes	22
ROSC	34% (8 Times)
AED Applied prior to FD	6
AED Shock prior to FD	2
Bystander CPR	5
STEMI Alert	19
Trauma Alert	54
Trauma Grey	30
Stroke Alert	94
Intubation Success	36% (14 attempts)
IV Success	67%

NARCAN DOSES ADMINISTERED BY UNIT



NARCAN DOSES ADMINISTERED BY MONTH






HUSKY
HUSKY

FIRE PREVENTION AND INVESTIGATIONS

RISK MANAGEMENT

Date	Injury
1/16/2026	Injured finger while manipulating a patient during an EMS call
1/22/2026	Lower back pain
2/6/2026	An employee experienced a heart attack while working remotely.
2/17/2026	Patient fell and hurt the employee
3/3/2026	Fingers stuck in the door
3/25/2026	Hurt left shoulder while putting on her seat belt
3/27/2026	Rolled right ankle
3/28/2026	Hurt knee on truck

ASSET DAMAGE/THEFT INCIDENTS

Date	Incident	Notes
6/12/2025	Collision	Vehicle struck during a brush fire call
2/7/2026	Property Damage	Rodent engine damage to personal vehicle

FIRE PREVENTION

Fire Prevention	January	February	March	Total
Maintenance Inspections	140	107	119	**366**
Plans Reviews	18	42	39	**99**
Permitted Inspections	118	186	139	**443**

FIRES AND PROPERTY SAVED

Property Value	Property Loss	Property Saved	Contents Loss
$0	$0	$0	$0

FIRES INVESTIGATED

(BY FLORIDA BUREAU OF FIRE, ARSON, & EXPLOSIVES INVESTIGATIONS)

Date Initiated	Type of Fire	Cause of Fire	Area of Origin	Vehicle Year	Vehicle Type	Case Status
No fires required an investigation this quarter.						



TRAINING

Annual Trackers
Officers – **32%**
Engineers – **21%**
Firefighters – **39%**

Quarterly Training Hours
Inside – **4496**
Outside – **891**

Promotions
Battalion Chief - **2**
Lieutenant – **2**
Engineer – **2**

Degrees Completed
AS – **N/A**
BS – **N/A**

Probationary Status
Completed – **5**
Started – **26**
Continuing – **20**

Certificate Completions
Fire Officer I - **1**
LFTI – **4**
Instructor I – **4**
Instructor 2 – **4**
Aerial Ops – **1**
Health and Safety Officer - **1**
Pump Ops - **3**
Trench Tech - **19**
VMR Heavy Lifting - **1**

Other
R/U BC - **3**
R/U Lt - **1**
R/U Eng - **2**
Tower Operator - **2**
Health and Safety Lieutenant - **1**
Solo Medic - **13**

Other
Conducted Multiple New Hire Tests and Interviews

Completed In-House Trench Rescue Ops and Tech Class

Conducted In-House Pump Ops Class

Conducted two New Hire Orientations

Conducted Promotional Testing for BC, Lt and Engineer.

HEAVY RESCUE WETDOWN PUSHBACK





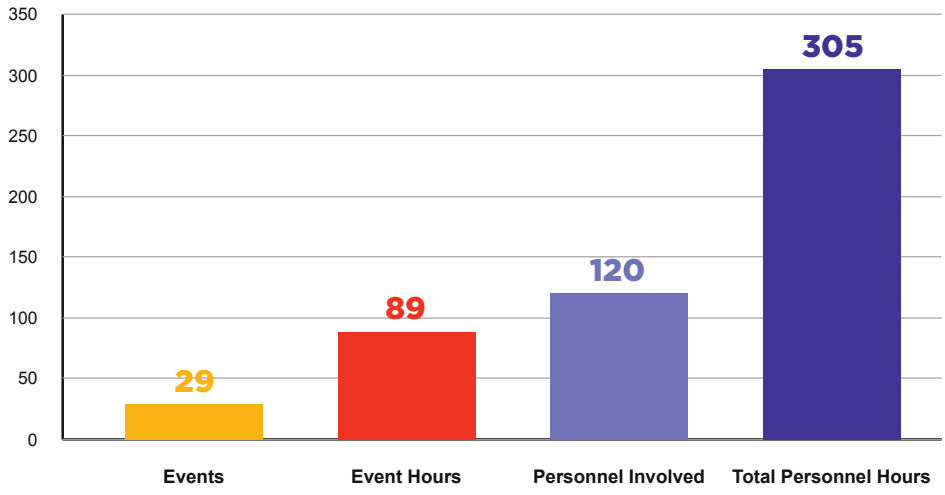



HEAVY
1
RESCUE
KISSIMMEE
FIRE DEPT


COURAGE, COMPASSION, COMMUNITY
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EST. 1899
FIRE
DEPT
KISSIMMEE
FLORIDA


CITY OF KISSIMMEE
FIRE
DEPARTMENT

PUBLIC EDUCATION & COMMUNITY RISK REDUCTION



EVENT DATA

Events: **29**
Event Hours: **89**
Personnel Involved: **120**
Total Personnel Hours: **305**

CHILD PASSENGER SAFETY

Vehicles Checked: **27**
Car Seats Checked: **30**
Car Seats Provided: **7***

**Courtesy of a Walmart Spark Grant*

SMOKE ALARMS

Homes Checked for Working Smoke Alarms: **4**
Smoke Alarms Provided: **8**








NOW HIRING
FIREFIGHTER
$55,964
APPLY ONLINE





DEPARTMENT GOALS

EMS & SAFETY BUREAU
Enhance the safety, health, and wellness of department personnel and maintain a strong EMS program.

LOGISTICS BUREAU
Distribute/maintain tools and equipment, personal protective equipment (PPE), and uniforms. Continue to improve all fire facilities.

OPERATIONS DIVISION
Improve emergency response operations while maintaining the Department's ISO Class 1 status and international accreditation through a highly skilled workforce that is continuously training for high-risk/low-frequency events.

ADMINISTRATION DIVISION
Increase organizational effectiveness, accountability, and communications while maintaining fiscal responsibility.

TRAINING BUREAU
Provide an effective department-wide training program. Recruit and promote the best possible candidates.

PUBLIC EDUCATION/COMMUNITY RISK REDUCTION BUREAU
Reduce risks in the community through an effective fire and life-safety education program, engineering improvements, and economic incentives.

ACCREDITATION TEAM
Maintain international accreditation through the Center for Public Safety Excellence (CPSE).

FIRE PREVENTION BUREAU
Reduce the risk of fires, minimize damage, and protect lives and property though fire inspections and code enforcement.






PROBATIONARY
FIREFIGHTER
KISSIMMEE


INSTRUCTOR


PROBATIONARY
FIREFIGHTER
KISSIMMEE





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