

2ND QUARTER

APRIL - JUNE 2026 | REPORT

COURAGE, COMPASSION, COMMUNITY
FIRE DEPT
EST. 1899
KISSIMMEE
FLORIDA

CITY OF KISSIMMEE
FIRE DEPARTMENT

VALUES

K INDNESS	Treating others as we would want to be treated.
I NCLUSION	Making others feel safe, accepted and respected.
S UCCESS	Enjoying the fruits of hard work.
S KILLFULNESS	Mastering our craft.
I MPROVEMENT	Always working to get better.
M OTIVATION	Driving to meet our goals.
M INDFULNESS	Understanding where we come from and where we are heading.
E THICS	Always doing what is right.
E NTHUSIASM	Passion for our profession.

MISSION

To **PROTECT** life and property with a well equipped and highly trained team

VISION

To **SAVE** lives and build a safer community through exceptional service

"In the Finest Tradition - Courage, Compassion, and Community"



FIRE CHIEF
JIM WALLS

MESSAGE FROM THE CHIEF

Welcome to our second quarter report for 2026! I would like to express my thanks to all who have made this report possible. The quarterly report allows our personnel, our community, and other internal/external stakeholders to view our call load, response performance, and information on several of our programs, including fire, EMS, training, and fire prevention.

In early April, we hosted our very first in-house pump operator course at our Public Safety Training Center. We partnered with Tri-Rescue, and this comprehensive training covered fire ground hydraulics, friction loss, water supply, and proper flow. 21 of our firefighters successfully completed this training.

On April 11th, we held our Family Day at the Public Safety Training Center. Family members of our 14 new recruits hired were able to come out, see the facility and demonstrations of recruit training, and join in on some activities. The Orlando Health Air Care team made a special visit, and we learned that the Air Care pilot was the husband of one of our recruits (Brittany).

In April, we also recognized our dispatchers during National Telecommunicators Week! Our dispatchers serve as our first point of contact during an emergency. They answer the call, gather critical information, and help us get out on the street. They are the backbone of public safety, and we were proud to honor them.

As we continued our transition to the 24/72 (42-hour work week), on April 16th, we held our largest-ever swearing-in ceremony! The Promotional and New Hire Swearing-in Ceremony was held at the Kissimmee Christian Church. 33 individuals, comprising 18 promotions (eight lieutenants and ten engineers) and 15 new hires, took their oath of office that evening. We thanked our City Commission, city management, and community for their support. Without that support, none of this would have been possible!

On April 25th, the moment we had been waiting for finally arrived. We officially transitioned from the 24/48 (56/week) to the 24/72 (42/week) work schedule. Chief Joe Leone and I had the pleasure of coming in that morning and visiting all the stations. The excitement of the first ever D-shift was awesome to watch! This new schedule will go a long way in improving our morale and retention as well as benefiting the work-life balance, and long-term mental health for our firefighters.

In May, we attended the First Response Training Group (FRTG) minimum standards graduating class, where two of our fire cadets successfully completed the program. Fire cadet (and paramedic) Roderick Castro will soon begin orientation as a firefighter/paramedic and then report to shift. Fire Cadet Chayse Gray will begin his EMT class and, after completion, will be ready for orientation and shift. Congrats Roderick and Chayse!

On May 4th and in celebration of International Firefighters' Day, we were honored to host firefighter Teemu Kujula, who is from Laihia, Finland. We're thankful for the time we shared, listening to his experiences in the fire service and exchanging stories from departments an ocean apart. We are united by the same dedication to serving our communities.

On May 6th, we were honored to host the 2026 City of Kissimmee School of Government class. This class allows us to connect with our community partners and share with them the work we do every day to keep our community safe!

In May we had the opportunity to participate in Happy National EMS Week! Whether responding to emergencies, providing lifesaving treatment, or helping people through some of their most difficult moments, our EMT's and Paramedics play an important role in keeping our community safe. Their work requires skill and a commitment to serving others, often under challenging circumstances.

In June, we got to participate in this year's Give Kids The World Safety Fair, spending time with staff and volunteers who help make such a positive impact on so many families. More than 100 attendees participated in hands-only CPR training and learned how to use a fire extinguisher safely. Opportunities like this help share important safety skills and strengthen preparedness throughout the community. Thank you to Give Kids The World for inviting us to be part of this great event.

In June, as part of our in-house special operations training, we held a Vehicle and Machinery Rescue (VMR). Our firefighters were trained to both the operations and technical levels. This training focuses on stabilization, patient access, and rescue techniques for complex scenarios.

On June 16th, the Kissimmee Fire Department was presented with a proclamation from the City Commission recognizing 1899 as the official year our department was established. During research for our recent accreditation, we discovered while reviewing Sanborn-Perris Maps, that in 1899 KFD consisted of 32 (volunteer) members, one hook and ladder truck, and 24 water buckets. There was also a fire alarm from a bell tower scheduled to be built.

I am immensely proud to be at the helm of such a dedicated team! Thank you for the hard work and dedication you put in each and every day!

Kissimmee Fire Chief, Jim Walls

PROMOTIONS, NEW HIRES, AND RESIGNATIONS THIS QUARTER

Promotions:

FF Brandon Moore to Lieutenant
FF Spencer Goodwin to Lieutenant
FF Joshua Clark to Lieutenant
Eng. David Losey to Lieutenant
FF Hai Nguyen to Lieutenant
FF Conner Quinn to Lieutenant
FF Michelle Muckerman to Lieutenant
Eng. Greg Lightbody to Lieutenant
FF Tino Coll-Cardenas to Engineer
FF Ryan Wheeler to Engineer
FF Jericho Watkins to Engineer
FF Jeremy Needham to Engineer
FF Matt Carrick to Engineer
FF John Dombrosky to Engineer
FF Jacob Hunter to Engineer
FF Renato Pimenta to Engineer

New Hires:

Roderick Castro *(434)*
Noah Drozd *(435)*
Luis Marquez *(439)*
Sebastian Molina *(441)*
Dylan Sharpe *(442)*

Resignations:

FF Stephen Zotti
FF Neisha Rucci
FF Isaias Chong
FF Daniel Debrecht
FF Christian Burton-Jenkins

Retirements:

Lt. Ian Wooten

SECOND QUARTER DATA



FIRE AND RESCUE INCIDENT STATISTICS

CALLS BY DISTRICT

District	April	May	June	Total
11 City	393	428	410	**1231**
11 County	5	5	4	**14**
12 City	175	203	146	**524**
12 County	14	9	17	**40**
13 City	289	290	296	**875**
14 City	161	197	154	**512**
14 County	134	197	147	**478**
Osceola County	30	17	30	**77**
The District	0	0	1	**1**
Totals	1201	1346	1205	**3752**

CALLS BY RESPONSE ZONE

Zone	April	May	June	Total
11	398	433	414	**1245**
12	189	212	163	**564**
13	289	290	296	**875**
14	295	394	301	**990**
TOTAL	1171	1329	1174	**3674**

UNIT RESPONSE COUNTS

Unit	April	May	June	Total
Battalion 1	33	40	29	**102**
Engine 11	203	223	193	**619**
Heavy Rescue 1	147	158	166	**471**
Rescue 11	255	263	229	**747**
Rescue 111	229	235	242	**706**
Engine 12	171	167	118	**456**
Rescue 12	173	182	163	**518**
Engine 13	201	203	222	**626**
Rescue 13	207	239	231	**677**
Engine 14	155	194	166	**515**
Tower 1	110	148	124	**382**
Rescue 14	173	196	176	**545**
Rescue 114	181	212	188	**581**

RESPONSE PERFORMANCE

90TH PERCENTILE

Station	Shift	Alarm Handling Time	Turnout	Travel	Unit Response	Total Response	Response Count	UHU
11	All Shifts	2:31	1:52	8:34	9:40	12:42	2,825	57.92%
	A	2:34	1:50	8:05	9:33	13:02	752	58.11%
	B	2:31	1:53	8:39	9:59	12:53	755	52.48%
	C	2:31	1:48	8:37	9:38	12:20	802	64.13%
	D	2:28	1:58	8:37	9:40	12:26	516	56.87%
12	All Shifts	2:24	2:02	8:17	9:39	12:33	974	23.78%
	A	2:24	2:12	8:15	09:45	13:03	269	24.78%
	B	2:29	1:57	8:37	10:02	12:41	240	23.07%
	C	2:19	1:53	8:03	9:15	12:01	287	24.61%
	D	2:33	2:09	8:26	9:39	13:04	178	22.17%
13	All Shifts	2:30	1:59	7:57	9:06	12:00	1,311	34.41%
	A	2:31	1:59	7:39	09:00	13:04	339	34.41%
	B	2:30	2:24	8:05	9:30	11:48	373	39.01%
	C	2:27	1:47	8:00	9:09	11:48	351	29.19%
	D	2:30	1:35	8:30	8:30	12:23	248	35.01%
14	All Shifts	2:34	1:54	8:09	9:36	12:00	2,023	44.16%
	A	2:42	2:00	8:29	10:06	11:57	547	44.12%
	B	2:30	1:52	8:00	9:14	11:59	499	42.05%
	C	2:36	1:43	8:02	9:24	12:01	602	46.51%
	D	2:38	1:59	8:17	9:38	12:01	376	44.02%

Displayed times are calculated at the 90th percentile Only calls that have enroute times are used in calculations.
Date range is shift change to shift change at 07:30:00 Benchmarks (Day) - 02:00 | Benchmarks (Night) - 02:00

*Response Time Components

• All times included in these calculations were taken from the first arriving unit for emergency responses only. (Not all responses are emergency.)

• No outliers were discarded for the times in this document.

• 90th Percentile: In a data set of 100, the 90th percentile would be the highest value in the lowest (slowest) 90 percent of the data, so it would be the 90th value when sorted in rank order. In a data set of 10, it would be the ninth value. This means that almost all other times are faster than the reported figure.

• Each response time component is calculated separately. Total response times are not calculated by adding each component together.

CALL VOLUME BY DAY AND WEEK

Average # of Incidents by Day of Week and Hour of Day

Day	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Sunday	0.13	0.21	0.19	0.11	0.08	0.07	0.11	0.14	0.12	0.23	0.19	0.23	0.29	0.24	0.19	0.30	0.30	0.30	0.29	0.35	0.24	0.20	0.24	0.23
Monday	0.19	0.13	0.15	0.13	0.11	0.21	0.14	0.19	0.31	0.34	0.36	0.37	0.41	0.29	0.43	0.47	0.38	0.41	0.31	0.31	0.24	0.18	0.20	0.18
Tuesday	0.20	0.14	0.15	0.13	0.14	0.11	0.20	0.11	0.21	0.27	0.29	0.36	0.34	0.40	0.55	0.53	0.25	0.34	0.21	0.24	0.22	0.20	0.16	0.11
Wednesday	0.19	0.13	0.08	0.13	0.08	0.14	0.15	0.15	0.27	0.32	0.33	0.33	0.37	0.31	0.44	0.46	0.31	0.26	0.34	0.35	0.21	0.25	0.16	0.20
Thursday	0.15	0.11	0.12	0.10	0.07	0.08	0.10	0.16	0.21	0.29	0.29	0.40	0.40	0.40	0.44	0.36	0.47	0.35	0.33	0.31	0.30	0.24	0.19	0.20
Friday	0.10	0.09	0.11	0.13	0.10	0.11	0.12	0.13	0.23	0.37	0.33	0.42	0.45	0.38	0.27	0.43	0.40	0.29	0.42	0.19	0.24	0.23	0.23	0.22
Saturday	0.20	0.19	0.16	0.11	0.09	0.13	0.12	0.12	0.29	0.25	0.22	0.30	0.18	0.32	0.23	0.35	0.35	0.25	0.32	0.46	0.35	0.26	0.23	0.21

of Incidents by Day of Week and Hour of Day

Day	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Total
Sunday	12	19	17	10	7	6	10	13	11	21	17	21	26	22	17	27	27	27	26	32	22	18	22	21	451
Monday	17	12	14	12	10	19	13	17	28	31	33	34	37	26	39	43	35	37	28	28	22	16	18	16	585
Tuesday	18	13	14	12	13	10	18	10	19	25	26	33	31	36	50	48	23	31	19	22	20	18	15	10	534
Wednesday	17	12	7	12	7	13	14	14	25	29	30	30	34	28	40	42	28	24	31	32	19	23	15	18	544
Thursday	14	10	11	9	6	7	9	15	19	26	26	36	36	36	40	33	43	32	30	28	27	22	17	18	550
Friday	9	8	10	12	9	10	11	12	21	34	30	38	41	35	25	39	36	26	38	17	22	21	21	20	545
Saturday	18	17	15	10	8	12	11	11	26	23	20	27	16	29	21	32	32	23	29	42	32	24	21	19	518
Total	**105**	**91**	**88**	**77**	**60**	**77**	**86**	**92**	**149**	**189**	**182**	**219**	**221**	**212**	**232**	**264**	**224**	**200**	**201**	**201**	**164**	**142**	**129**	**122**	**3,727**

STATION RELIABILITY (ALL RESPONSE ZONES)

1st Arriving Unit's Station	Station Area									
	K11		K12		K13		K14		None	
	Inc	%	Inc	%	Inc	%	Inc	%	Inc	%
K11	1,073	**87.45%**	62	**11.27%**	118	**13.69%**	41	**4.41%**	13	**27.08%**
K12	49	**3.99%**	457	**83.09%**	3	**0.35%**	17	**1.83%**	22	**45.83%**
K13	41	**3.34%**	2	**0.36%**	681	**79.00%**	21	**2.26%**	4	**8.33%**
K14	56	**4.56%**	29	**5.27%**	60	**6.96%**	850	**91.50%**	9	**18.75%**

This data displays the percentage of responses to which the properly equipped apparatus and trained personnel responded in their geographically assigned locations. It also shows who covered the responses when they did not. It reflects the consistency with which a station can meet its assigned response obligations without delays due to unavailability of personnel or equipment.

CALLS BY TYPE

Incident Type	Count
EMS	**2,853**
Miscellaneous	**300**
MVC	**269**
Fire Alarm	**146**
Fire	**97**
Technical Rescue	**31**
Wildland	**16**
HazMat	**13**
Aviation	**2**
Total	**3,727**

EMERGENCY MEDICAL SERVICES

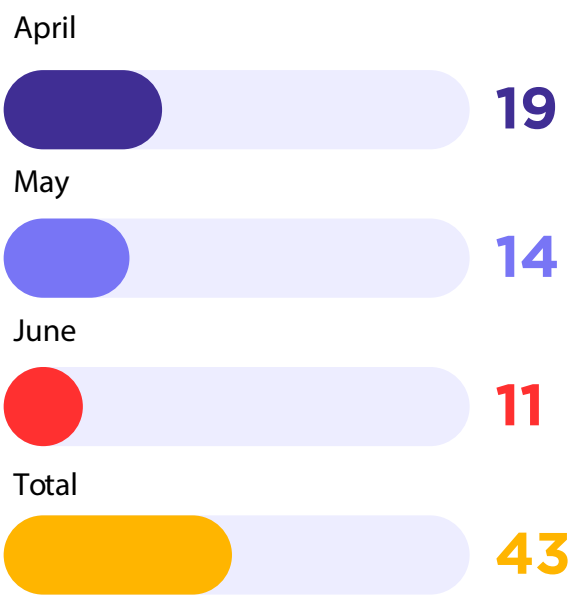
EMS CALL DISPOSITION	TOTAL
Assist, Agency	1
Assist, Public	32
Cancelled (No Patient Contact)	7
Cancelled (Prior to Arrival at Scene)	10
Cancelled on Scene/No Patient Found	15
Patient Deceased on Scene - No Resuscitation Attempted (Without Transport)	2
Patient Deceased on Scene - Resuscitation Attempted (With Transport)	9
Patient Deceased on Scene - Resuscitation Attempted (Without Transport)	4
Patient Evaluated, No Treatment/Transport Required	35
Patient Refused Evaluation/Care (Without Transport)	223
Patient Treated, Released (AMA)	139
Patient Treated, Released (per protocol)	83
Patient Treated, Transferred Care to Another EMS Professional/Unit	12
Patient Treated, Transported by Law Enforcement	12
Patient Treated, Transported by Private Vehicle	10
Transported Lights/Siren	496
Transported Lights/Siren, Downgraded	2
Transported No Lights/Siren	1,928
Transported No Lights/Siren, Upgraded	20
TOTAL	3,040

CRITICAL STATS	
Total Codes	25
ROSC	32% (8 Times)
AED Applied Prior to FD	10
AED Shock Prior to FD	2
Bystander CPR	2
STEMI Alert	33
Trauma Alert	57
Trauma Grey	31
Stroke Alert	94
Intubation Success	64% (11 Attempts)
IV Success	74%

NARCAN DOSES ADMINISTERED BY UNIT



NARCAN DOSES ADMINISTERED BY MONTH






PROBATIONARY
FIREFIGHTER
KISSIMMEE
146
KISSIMMEE
FIREFIGHTER
354
KISSIMMEE
Husqvarna
TEAM
RESCUE

RISK MANAGEMENT

FIREFIGHTER INJURIES/EXPOSURES

Date	Injury
4/11/2026	Ringing in ear
4/11/2026	Ear discomfort
4/13/2026	Back Pain from exercise
4/19/2026	Blood exposure
4/18/2026	Lower back pain
4/22/2026	Door hit knee
5/30/2026	Knee and ankle discomfort
6/13/2026	Exposed to blood
6/13/2026	Exposed to blood
6/8/2026	Neck and back pain from a fall

ASSET DAMAGE/THEFT INCIDENTS

Date	Incident
4/25/2026	OV hit FD165 in a driveway
4/29/2026	Bay door closed on FD151
5/15/2026	R12 backed into by another car
5/21/2026	Damage to rear compartment door
6/5/2026	R12 hit while parked at hospital

FIRE PREVENTION AND INVESTIGATIONS

FIRES INVESTIGATED

Date	Type	Cause	Status
4/6/2026	Structure Fire	Incendiary	Open - Charges Filed
4/25/2026	Structure Fire	Accidental	Closed
5/27/2026	Structure Fire	Incendiary	Awaiting Lab Results
6/16/2026	Structure Fire	Undetermined	Awaiting Lab Results

FIRE PREVENTION

Fire Prevention	April	May	June	Total
Maintenance Inspections	176	165	123	**411**
Plans Reviews	44	28	38	**443**
Permitted Inspections	191	250	92	**253**



TRAINING

Annual Trackers
Officers – **65%**
Engineers – **62%**
Firefighters – **71%**

Quarterly Training Hours
Inside – **6055**
Outside – **1752**

Promotions
Lieutenant – **8**
Engineer - **8**

Degrees Completed
AS – **N/A**
BS – **N/A**

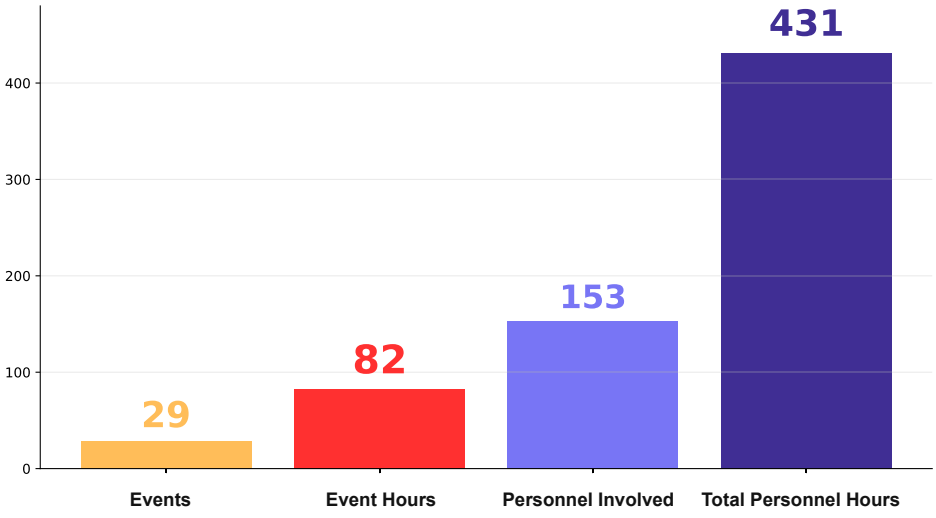
Probationary Status
Completed – **4**
Started – **5**
Continuing – **36**

Certificate Completions
Ride-Up Battalion Chief - **1**
Ride-Up Lieutenant - **2**
Ride-Up Engineer - **6**
Tower Operator - **5**
Health and Safety Lieutenant - **1**
Paramedic Training Officer - **4**
Solo Medic - **9**

Certificate Completions
Fire Officer I - **1**
Life Fire Training Instructor – **6**
Instructor I – **9**
Instructor II – **5**
Instructor III - **2**
Inspector I - **1**
Pump Operator - **5**
Trench Technician - **19**
ACLS - **42**

Other
Conducted Multiple New Hire Tests and Interviews
Completed In-House Trench Rescue Ops and Tech Class
Ran Two New Hire Orientations

PUBLIC EDUCATION & COMMUNITY RISK REDUCTION



EVENT DATA

Events: **29**
Event Hours: **82**
Personnel Involved: **153**

Total Personnel Hours: **431**

CHILD PASSENGER SAFETY

Vehicles Checked: **10**
Car Seats Checked: **11**
Car Seats Provided: **4***

**Courtesy of a Walmart Spark Grant and Orlando Health - Arnold Palmer Hospital*

SMOKE ALARMS

Homes Checked for Working Smoke Alarms: **5**
Smoke Alarms Provided: **17**








GUISHERS
N P.A.S.S.
EEZE, SWEEP
THE PIN
E BASE OF THE FIRE
UEEZE THE LEVER





DEPARTMENT GOALS

EMS & SAFETY BUREAU
Enhance the safety, health, and wellness of department personnel and maintain a strong EMS program.

LOGISTICS BUREAU
Distribute/maintain tools and equipment, personal protective equipment (PPE), and uniforms. Continue to improve all fire facilities.

OPERATIONS DIVISION
Improve emergency response operations while maintaining the Department's ISO Class 1 status and international accreditation through a highly skilled workforce that is continuously training for high-risk/low-frequency events.

ADMINISTRATION DIVISION
Increase organizational effectiveness, accountability, and communications while maintaining fiscal responsibility.

TRAINING BUREAU
Provide an effective department-wide training program. Recruit and promote the best possible candidates.

PUBLIC EDUCATION/COMMUNITY RISK REDUCTION BUREAU
Reduce risks in the community through an effective fire and life-safety education program, engineering improvements, and economic incentives.

ACCREDITATION TEAM
Maintain international accreditation through the Center for Public Safety Excellence (CPSE).

FIRE PREVENTION BUREAU
Reduce the risk of fires, minimize damage, and protect lives and property though fire inspections and code enforcement.








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PROBATIONARY
FIREFIGHTER
KISSIMMEE


LIEUTENANT
270
KISSIMMEE
STEFFEN
SHARPE
Dräger



"In the Finest Tradition - Courage, Compassion, and Community"

CITY OF
KISSIMMEE
1883