

# 3<sup>RD</sup> QUARTER

JULY-SEPTEMBER 2025 | REPORT



CITY OF KISSIMMEE  
FIRE DEPARTMENT

# VALUES

**K**INDNESS

Treating **others** as we would want to be treated.

**I**NCLUSION

Making others feel **safe, accepted** and **respected**.

**S**UCCESS

Enjoying the fruits of **hard work**.

**S**KILLFULNESS

**Mastering** our craft.

**I**MPROVEMENT

Always working to get **better**.

**M**OTIVATION

Driving to meet our **goals**.

**M**INDFULNESS

**Understanding** where we come from and where we are heading.

**E**THICS

Always doing what is **right**.

**E**NTHUSIASM

**Passion** for our profession.

# MISSION

To **PROTECT** life and property with a well equipped and highly trained team

# VISION

To **SAVE** lives and build a safer community through exceptional service

**“In the Finest Tradition - Courage, Compassion, and Community”**

FIRE CHIEF  
JIM WALLS

## PROMOTIONS, NEW HIRES, AND RESIGNATIONS THIS QUARTER

### Promotions:

Engineer Ian Wooten  
to Lieutenant

Engineer Justin Greenhill  
to Lieutenant

Firefighter Fernando  
Almeida to Lieutenant

Firefighter David Losey  
to Engineer

Firefighter Kenneth Tighe  
to Engineer

Firefighter Isaiah Radford  
to Engineer

Firefighter Taylor Bruno  
to Engineer

Firefighter Paul "Bo" Love  
to Engineer

### New Hires:

Teddy McCall (387)

Daniel Debrecht (389)

Lauren Diver (390)

Cameron Green (391)

Laedan Yeye Bile (392)

Otto Drozd (393)

### Resignations:

Firefighter Brett Mazo



## MESSAGE FROM THE CHIEF

Welcome to our third quarter report for 2025! I would like to express my thanks to all who have made this report possible. The quarterly report allows our personnel, our community, and other internal/external stakeholders to view our call load, response performance, and information on several of our programs to include fire, EMS, training, and fire prevention.

With the new fiscal year starting in October, we continue to prepare with how to transition to the 24/72 schedule in 2026. To assist in this endeavor, and as part of the first assessment, we will add a battalion chief of training, a second EMS lieutenant, a second logistics coordinator, and another administrative assistant. These positions will be important as we prepare to hire and train the firefighters that we will need for the fourth shift. We are looking to meet with all KFD officers in the next quarter to develop a 'D-Shift Implementation Plan'. This will be a continual work in progress so expect frequent updates. We remain grateful to be able to implement this new schedule for our firefighters and the improved work-life balance it will bring. We continue to work with Lexipol to reformat all our current department SOG's and policies and continue rolling them out. We went live with the new state-of-the-art station alerting system that is in place in all four stations. This new alarm system will help enhance our response times and service delivery to our

community. We obtained the certificate of occupancy for our fire training pavilion and have placed it into service. We have already conducted rope rescue classes and other training at the pavilion, and it is already proved to be a valuable resource for our training needs. First Watch continues to provide daily reports that provide data information that covers our response times, calls and response data.

The architectural design for our fire stations is now 100% complete. This design serves as a prototype for future stations. We have had bi-monthly meetings with Core Construction, our construction firm, and have our construction manager at risk in place. We expect to break ground in December! This will be for the relocation of Station 12 to Mill Slough Road just east of Mill Run Road. The City went out bid for a construction company for Station 15, a new station to be built at the Mark Durbin Park at Lakeside Estates. This station will be built along with a new parks and recreation community center. We are reviewing eight construction firm applications and will select a firm in November. Both stations will be built close to the same time.

I am immensely proud to be at the helm of such a dedicated team! Thank you for the hard work and dedication that you do each and every day!

*Kissimmee Fire Chief, Jim Walls*

# FIRE AND RESCUE INCIDENT STATISTICS

## CALLS BY RESPONSE ZONE

ZONE	JULY	AUGUST	SEPTEMBER	TOTAL
11	440	401	372	1213
12	163	167	168	498
13	285	290	226	801
14	313	348	321	982

## UNIT RESPONSE COUNTS

APPARATUS NAME	JULY	AUGUST	SEPTEMBER	TOTAL	AVG
R11	319	354	345	1,018	11.1
ES11	294	269	282	845	9.2
R114	262	242	235	739	8.0
R111	252	227	235	714	7.8
E14	243	248	214	705	7.7
E13	197	234	174	605	6.6
R13	192	207	192	591	6.4
TOW11	203	169	173	545	5.9
R14	169	174	159	502	5.5
R12	178	174	149	501	5.4
E12	165	167	142	474	5.2
SAFE1	55	59	52	166	1.8
BAT1	28	31	22	81	0.9
CHIEF3	3	0	2	5	0.1
CHIEF4	2	0	2	4	0.0
EMS1	2	0	1	3	0.0

## INCIDENT TYPE

## INCIDENTS

100 - Fire Total	41
200 - Overpressure Rupture, Explosion, Overheat Total	2
300 - Rescue & EMS Total	2,854
400 - Hazardous Condition Total	31
500 - Service Call Total	142
600 - Good Intent Call Total	179
700 - False Alarm Total	273
800 - Severe Weather & Natural Disaster, Lightning strike (no fire)	1
900 - Special Incident	1
<b>Total</b>	<b>3,524</b>



## THIRD QUARTER DATA



DISPATCH PERFORMANCE			
STATION	DISPATCH		
SHIFTS	90TH PERCENTILE	% GOAL MET	AVG TIME
A Shift Totals	<b>0:02:36</b>	93.9%	0:01:40
B Shift Totals	<b>0:02:45</b>	92.5%	0:01:43
C Shift Totals	<b>0:02:49</b>	91.4%	0:01:42
Department Totals	<b>0:02:45</b>	92.6%	0:01:42

TURNOUT PERFORMANCE			
STATION	TURNOUT		
SHIFTS	90TH PERCENTILE	% GOAL MET	AVG TIME
A Shift Totals	<b>0:02:02</b>	89.5%	0:01:02
B Shift Totals	<b>0:01:59</b>	90.3%	0:00:59
C Shift Totals	<b>0:01:53</b>	91.6%	0:00:56
Department Totals	<b>0:01:59</b>	90.5%	0:00:59

TRAVEL PERFORMANCE			
STATION	TRAVEL		
SHIFTS	90TH PERCENTILE	% GOAL MET	AVG TIME
A Shift Totals	<b>0:08:16</b>	86.7%	0:04:54
B Shift Totals	<b>0:08:00</b>	88.4%	0:04:42
C Shift Totals	<b>0:07:59</b>	88.7%	0:04:43
Department Totals	<b>0:08:06</b>	88.0%	0:04:46

TOTAL RESPONSE PERFORMANCE			
STATION	TOTAL RESPONSE		
SHIFTS	90TH PERCENTILE	% GOAL MET	AVG TIME
A Shift Totals	<b>0:12:51</b>	78.0%	0:08:51
B Shift Totals	<b>0:12:32</b>	79.8%	0:08:26
C Shift Totals	<b>0:12:42</b>	79.4%	0:08:28
Department Totals	<b>0:12:40</b>	79.1%	0:08:35

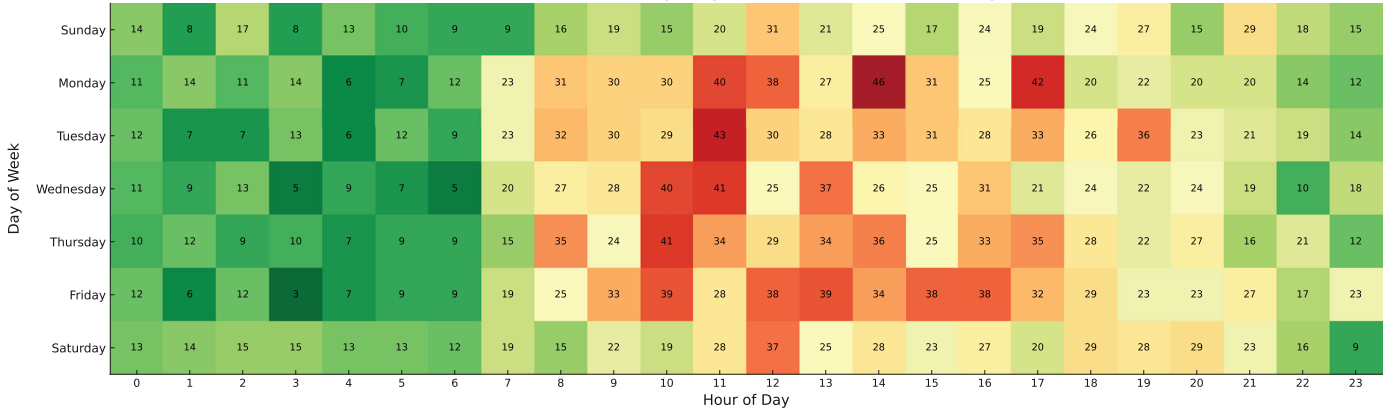
**\*Response Time Components**

- All times included in these calculations were taken from the first arriving unit for emergency responses only. (Not all responses are emergency.)
- No outliers were discarded for the times in this document.

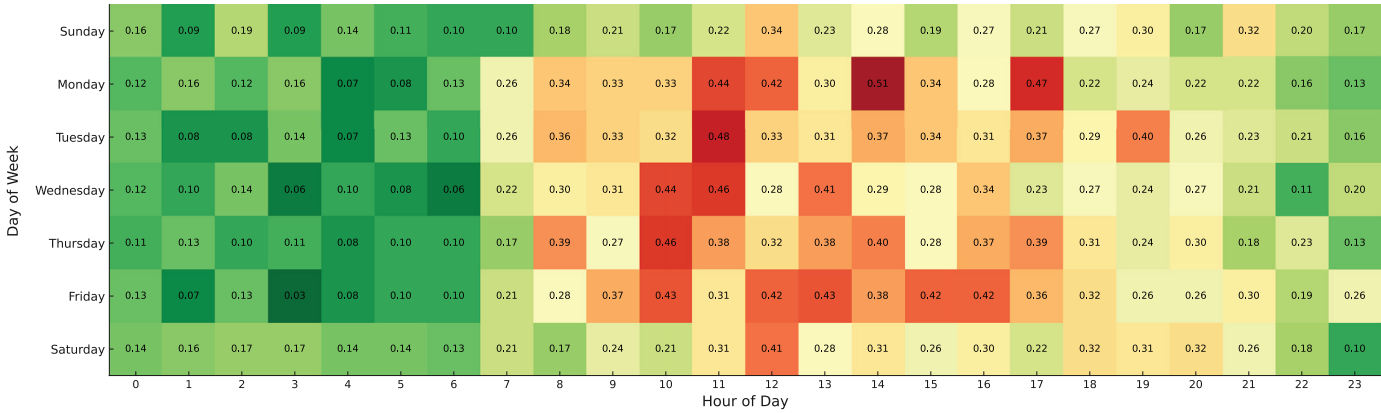
- 90th Percentile: In a data set of 100, the 90th percentile would be the highest value in the lowest (slowest) 90 percent of the data, so it would be the 90th value when sorted in rank order. In a data set of 10, it would be the ninth value. This means that almost all other times are faster than the reported figure.
- Each response time component is calculated separately. Total response times are not calculated by adding each component together.

# CALL VOLUME BY DAY AND WEEK

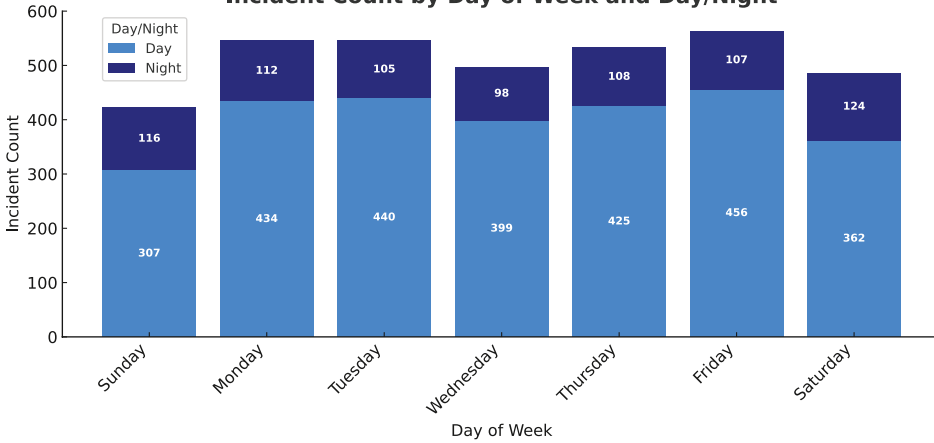
## # of Incidents by Day of Week and Hour of Day



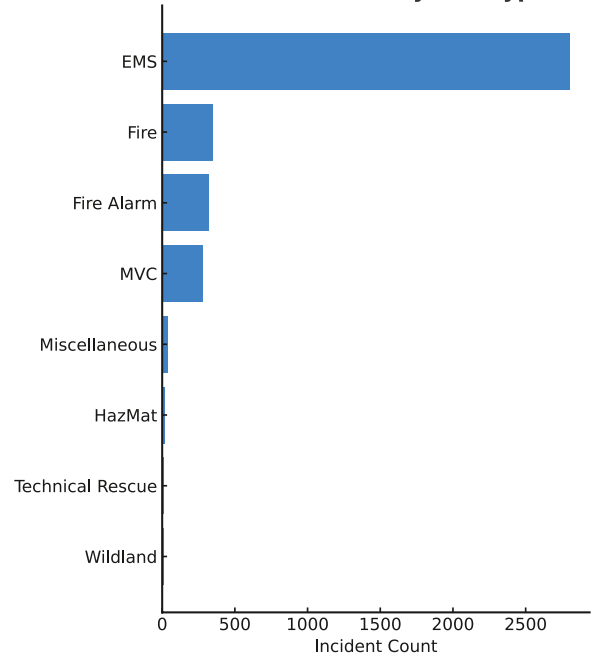
## Average # of Incidents by Day of Week and Hour of Day



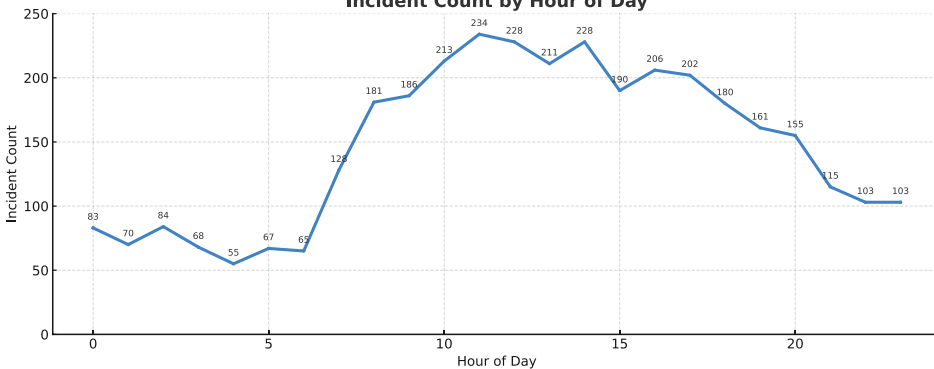
## Incident Count by Day of Week and Day/Night



## Incident Count by Call Type



## Incident Count by Hour of Day



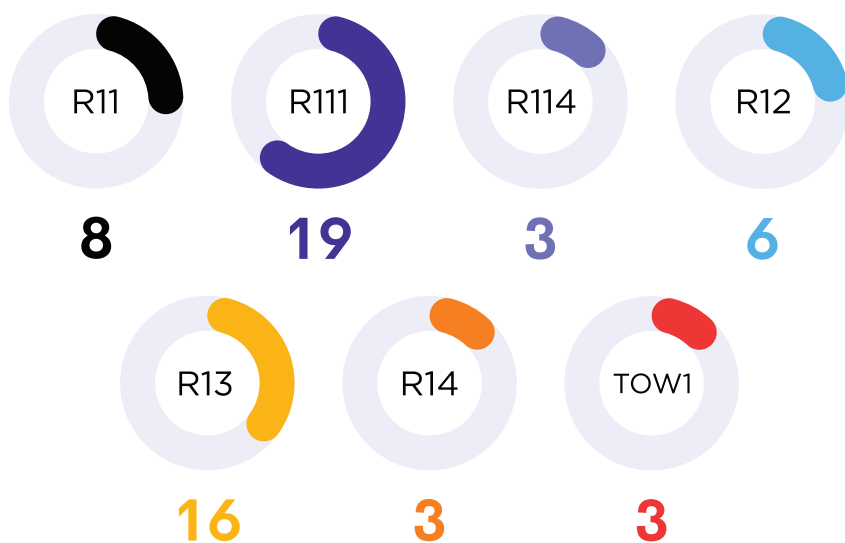
# EMERGENCY MEDICAL SERVICES

EMS CALL DISPOSITION	TOTAL
Assist, Public	46
Cancelled (No Patient Contact)	4
Cancelled (Prior to Arrival at Scene)	10
Cancelled on Scene/No Patient Found	9
Patient Deceased on Scene - No Resuscitation Attempted (Without Transport)	3
Patient Deceased on Scene - Resuscitation Attempted (With Transport)	11
Patient Deceased on Scene - Resuscitation Attempted (Without Transport)	3
Patient Evaluated, No Treatment/Transport Required	31
Patient Refused Evaluation/Care (Without Transport)	216
Patient Treated, Released (AMA)	146
Patient Treated, Released (per protocol)	69
Patient Treated, Transferred Care to Another EMS Professional/Unit	6
Patient Treated, Transported by Law Enforcement	12
Patient Treated, Transported by Private Vehicle	7
Transported Lights/Siren	368
Transported Lights/Siren, Downgraded	2
Transported No Lights/Siren	1,946
Transported No Lights/Siren, Upgraded	24
No Patient at scene	114
<b>TOTAL</b>	<b>3,027</b>

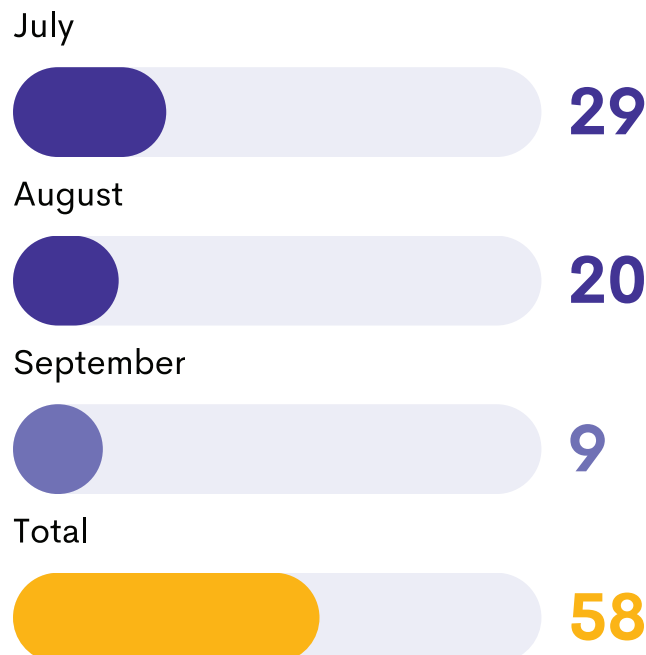
CRITICAL STATS	
Total Codes:	34
ROSC	5 (14%)
AED Applied prior to FD	9
AED Shock prior to FD	0
Bystander CPR	4
STEMI Alert	17
Trauma Alert	39
Trauma Grey	13
Stroke Alert	61
Intubation Success	54% (7 times)
IV Success	70%



## NARCAN DOSES ADMINISTERED BY UNIT



## NARCAN DOSES ADMINISTERED BY MONTH

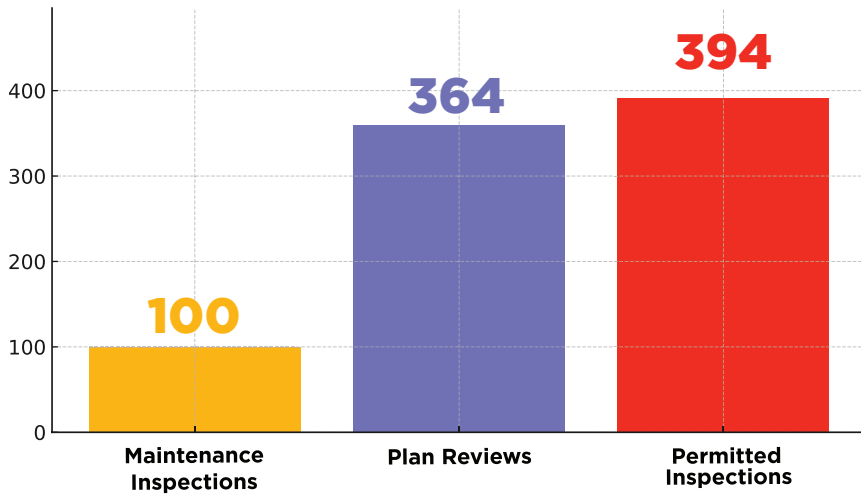






# FIRE PREVENTION AND INVESTIGATIONS

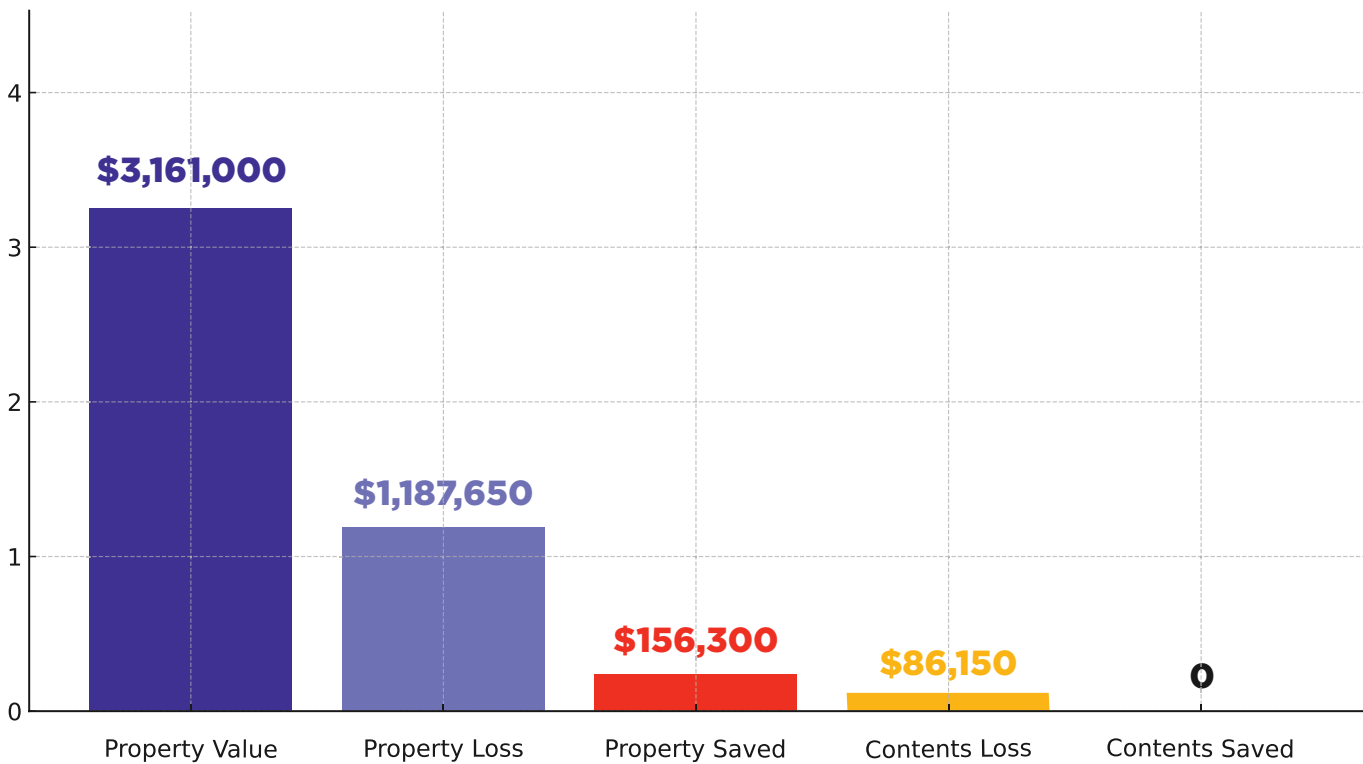
## FIRE PREVENTION



## RISK MANAGEMENT

INJURY OR EXPOSURE REPORTS THIS QUARTER		
7/7/25	VEHICLE COLLISION	REPORT
7/9/25	PARASITIC INFECTION	MEDICAL
8/13/25	LEFT ARM BICEP	MEDICAL
8/11/25	ABDOMEN	REPORT
9/4/25	EXPOSURE	MEDICAL
9/4/25	EXPOSURE	MEDICAL

## FIRES AND PROPERTY SAVED



## FIRES INVESTIGATED

(BY FLORIDA BUREAU OF FIRE, ARSON, & EXPLOSIVES INVESTIGATIONS)

Date Initiated	Type of Fire	Cause Of Fire	Area of Origin	Vehicle Year	Vehicle Type	Case Status
8/05/2025	Residential (single family)	Natural/Lighting	Ceiling and floor assembly	N/A	N/A	CLOSED
8/12/2025	Assist KPD	N/A	N/A	N/A	N/A	AWAITING LAB RESULTS



## TRAINING

### Annual Trackers

Officers - **81%**  
 Engineers - **79%**  
 Firefighters - **81%**

### Quarterly Training Hours

Inside - **4690**  
 Outside - **174**

### Promotions

Lieutenant - **3**  
 Engineer - **5**

### Degrees Completed

AS - **N/A**  
 BS - **N/A**

### Probationary Status

Completed - **2**  
 Started - **6**  
 Continuing - **12**

### Certificate Completions

VMR Tech - **1**  
 Chief Fire Officer - **1**

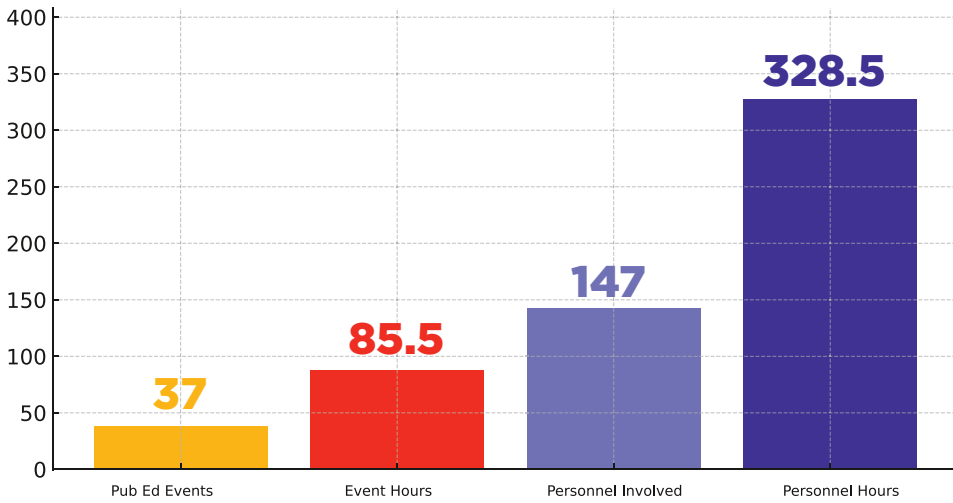
LFTI - **2**  
 Instructor II - **2**  
 State Pump Ops - **1**  
 Pump Ops - **4**  
 Aerial Ops - **2**  
 VMR Ops - **1**  
 VMR Tech - **1**  
 Rope Ops - **21**  
 Rope Tech - **21**  
 Confined Ops/Tech - **1**

### Other

Conducted Multiple New Hire Tests and Interviews  
 Completed In-House Rope Ops and Tech Classes  
 PSTC Pavillion Construction Complete



## PUBLIC EDUCATION & COMMUNITY RISK REDUCTION



## EVENT DATA

Events: **37**

Event Hours: **85.5**

Personnel Involved: **147**

Total Personnel Hours: **328.5**

## PARTNERSHIPS





# DEPARTMENT GOALS

## **EMS & SAFETY BUREAU**

Enhance the safety, health, and wellness of department personnel and maintain a strong EMS program.

## **LOGISTICS BUREAU**

Distribute/maintain tools and equipment, personal protective equipment (PPE), and uniforms.  
Continue to improve all fire facilities.

## **OPERATIONS DIVISION**

Improve emergency response operations while maintaining the Department's ISO Class 1 status and international accreditation through a highly skilled workforce that is continuously training for high-risk/low-frequency events.

## **ADMINISTRATION DIVISION**

Increase organizational effectiveness, accountability, and communications while maintaining fiscal responsibility.

## **TRAINING BUREAU**

Provide an effective department-wide training program. Recruit and promote the best possible candidates.

## **PUBLIC EDUCATION/COMMUNITY RISK REDUCTION BUREAU**

Reduce risks in the community through an effective fire and life-safety education program, engineering improvements, and economic incentives.

## **ACCREDITATION TEAM**

Maintain international accreditation through the Center for Public Safety Excellence (CPSE).

## **FIRE PREVENTION BUREAU**

Reduce the risk of fires, minimize damage, and protect lives and property through fire inspections and code enforcement.







*“In the Finest Tradition - Courage, Compassion, and Community”*

CITY OF  
**KISSIMMEE**  
1883